

AvePoint Record Rollback for Microsoft Dynamics® CRM

Release Notes

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What's New in This Document

Date	Changes
10/27/2014	Added known issue for Record Rollback 3.1.3

AvePoint Record Rollback 3.1.3 for Microsoft Dynamics CRM

Release Date: May 29, 2014

Required Minimum Version for Direct Update	Record Rollback 3.1.3 can be installed over Record Rollback 3.1.1 for a direct update. If using a version of Record Rollback that is earlier than 3.1.1, AvePoint recommends uninstalling your existing Record Rollback instance and performing a fresh install of Record Rollback 3.1.3.
Supported Microsoft Dynamics CRM Versions	Microsoft Dynamics CRM 2013 (Online and on-premises) and Microsoft Dynamics CRM 2011 (Online and on-premises)
New License Required?	A new license is required with every update of CRM Record Rollback. Please contact AvePoint Support for an updated license.

New Features and Improvements

- Added Japanese language support in Record Rollback 3.1.3.

Known Issues

- Google Chrome Version 37 and later versions are not supported on Record Rollback.
- The Email Template, Mail Merge Template, Note, and Publisher entities do not have access to the Record Rollback Version History interface.
- Due to API limitations, deleted Quote records with a **Closed** status will be rolled back with the status of **Draft**.
- Due to auditing limitations in Dynamics 2013, Business Rules, Real-Time Workflows, Report Entities, and image fields cannot be rolled back.
- When rolling back a Contract that has calendar data, the calendar data cannot be rolled back from deletion.
- If Internet Explorer 10 is used to access Record Rollback in Dynamics CRM, the mouse will not move the entity drop-down list; dragging this list makes it disappear.
- Product Registration errors occur when attempting to register using Firefox or Internet Explorer 10 Web browsers to access the Record Rollback solution.
- Record Rollback does not allow a user to roll back a record if the user was added using claims-based authentication.
- If you delete a Report entity and then roll it back on the Record Rollback or Recycle Bin interface, you will find that the columns in the Report entity are empty after the rollback completes; this is because Dynamics auditing does not record column values in a Report entity.
- Some special entities (Email Template, Mail Merge Template, Note, and Publisher) do not have the Version History interface.

- Dynamics CRM does not roll back **Contracts** whose status reads **Canceled** and does not roll back **Quotes** whose status reads **Closed**.

AvePoint Record Rollback 3.1.2 for Microsoft Dynamics CRM

Release Date: January 30, 2014

Required Minimum Version for Direct Update	Record Rollback 3.1.2 can be installed over Record Rollback 3.1.1 for a direct update. If using a version of Record Rollback that is earlier than 3.1.1, AvePoint recommends uninstalling your existing Record Rollback instance and performing a fresh install of Record Rollback 3.1.2.
Supported Microsoft Dynamics CRM Versions	Microsoft Dynamics CRM 2013 (Online and on-premises) and Microsoft Dynamics CRM 2011 (Online and on-premises)
New License Required?	A new license is required with every update of CRM Record Rollback. Please contact AvePoint Support for an updated license.

New Features and Improvements

- A 30-day trial license is now applied upon installation.

Known Issues

- The Email Template, Mail Merge Template, Note, and Publisher entities do not have access to the Record Rollback Version History interface.
- Due to API limitations, deleted Quote records with a **Closed** status will be rolled back with the status of **Draft**.
- Due to auditing limitations in Dynamics 2013, Business Rules, Real-Time Workflows, Report Entities, and image fields cannot be rolled back.
- When rolling back a Contract that has calendar data, the calendar data cannot be rolled back from deletion.
- If Internet Explorer 10 is used to access Record Rollback in Dynamics CRM, the mouse will not move the entity drop-down list; dragging this list makes it disappear.
- Product Registration errors occur when attempting to register using Firefox or Internet Explorer 10 Web browsers to access the Record Rollback solution.
- Record Rollback does not allow a user to roll back a record if the user was added using claims-based authentication.
- If you delete a Report entity and then roll it back on the Record Rollback or Recycle Bin interface, you will find that the columns in the Report entity are empty after the rollback completes; this is because Dynamics auditing does not record column values in a Report entity.

- Some special entities (Email Template, Mail Merge Template, Note, and Publisher) do not have the Version History interface.
- Dynamics CRM does not roll back **Contracts** whose status reads **Canceled** and does not roll back **Quotes** whose status reads **Closed**.

AvePoint Record Rollback 3.1.1 for Microsoft Dynamics CRM

Release Date: December 13, 2013

Required Minimum Version for Direct Update	Record Rollback 3.1.1 can be installed over Record Rollback 3.1 for a direct update. If using a version of Record Rollback that is earlier than 3.1, AvePoint recommends uninstalling your existing Record Rollback instance and performing a fresh install of Record Rollback 3.1.1.
Supported Microsoft Dynamics CRM Versions	Microsoft Dynamics CRM 2013 (Online and on-premises) and Microsoft Dynamics CRM 2011 (Online and on-premises)
New License Required?	A new license is required with every update of CRM Record Rollback. Please contact AvePoint Support for an updated license.

New Features and Improvements

- Added support for Microsoft Dynamics CRM 2013 (Online and on-premises).

Known Issues

- The Email Template, Mail Merge Template, Note, and Publisher entities do not have access to the Record Rollback Version History interface.
- Due to API limitations, deleted Quote records with a **Closed** status will be rolled back with the status of **Draft**.
- Due to auditing limitations in Dynamics 2013, Business Rules, Real-Time Workflows, Report Entities, and image fields cannot be rolled back.
- When rolling back a Contract that has calendar data, the calendar data cannot be rolled back from deletion.
- If Internet Explorer 10 is used to access Record Rollback in Dynamics CRM, the mouse will not move the entity drop-down list; dragging this list makes it disappear.
- Product Registration errors occur when attempting to register using Firefox or Internet Explorer 10 Web browsers to access the Record Rollback solution.
- Record Rollback does not allow a user to roll back a record if the user was added using claims-based authentication.

- If you delete a Report entity and then roll it back on the Record Rollback or Recycle Bin interface, you will find that the columns in the Report entity are empty after the rollback completes; this is because Dynamics auditing does not record column values in a Report entity.
- Some special entities (Email Template, Mail Merge Template, Note, and Publisher) do not have the Version History interface.
- Dynamics CRM does not roll back **Contracts** whose status reads **Canceled** and does not roll back **Quotes** whose status reads **Closed**.

AvePoint Record Rollback 3.1 for Microsoft Dynamics CRM

Release Date: November 21, 2013

Required Minimum Version for Direct Update	Record Rollback 3.1 can be installed over Record Rollback 3.0 for a direct update.
Supported Microsoft Dynamics CRM Versions	Microsoft Dynamics CRM 2011 (Online and on-premises).
New License Required?	A new license is required with every update of CRM Record Rollback. Please contact AvePoint Support for an updated license.

New Features and Improvements

- Added the **Version History** feature, which allows users to view the audit history of each record they own and allows them to roll these records back to a previous state.
- The **Recycle Bin** feature has been added to the Workplace; Recycle Bin allows end-users to restore records that they have deleted.
- Added a **Search** field to the Record Rollback interface.
- Optimized the Record Rollback interface to be more user-friendly.

Known Issues

- When rolling back a Contract that has calendar data, the calendar data cannot be rolled back from deletion.
- If Internet Explorer 10 is used to access Record Rollback in Dynamics CRM, the mouse will not move the entity drop-down list; dragging this list makes it disappear.
- Product Registration errors occur when attempting to register using Firefox or Internet Explorer 10 Web browsers to access the Record Rollback solution.
- Record Rollback does not allow a user to roll back a record if the user was added using claims-based authentication.

- If you delete a Report entity and then roll it back on the Record Rollback or Recycle Bin interface, you will find that the columns in the Report entity are empty after the rollback completes; this is because Dynamics auditing does not record column values in a Report entity.
- Some special entities (Email Template, Mail Merge Template, Note, and Publisher) do not have the Version History interface.
- Dynamics CRM does not roll back **Contracts** whose status reads **Canceled** and does not roll back **Quotes** whose status reads **Closed**.

AvePoint Record Rollback 3.0 for Microsoft Dynamics CRM

Release Date: March 12, 2013

AvePoint Record Rollback 3.0 for Microsoft Dynamics CRM supports Microsoft Dynamics CRM 2011 (Online and on-premises).

Known Issues

- Product Registration errors occur when attempting to register using Firefox or Internet Explorer 10 Web browsers to access the Record Rollback solution.
- Record Rollback may not successfully roll back a Security Role entity or Contract Template entity if they have audit tracking enabled on them.
- Record Rollback does not allow a user to roll back a record if the user was added using claims-based authentication.
- Google Chrome browser issues occur with Record Rollback when used with Dynamics CRM Online environments.

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