

Compliance Guardian 4

Release Notes

Service Pack 1, Cumulative Update 1

December 2016

Bug Fixes

The following bug fixes impact important security features, and AvePoint highly recommends that you update Compliance Guardian 4 to the Service Pack 1, Cumulative Update 1 package.

- Improved Compliance Guardian's interaction with Window Authentication to ensure users can login easily.
- Improved Compliance Guardian's login verification.

Known Issues

- When updating Compliance Guardian 4 to Compliance Guardian 4 SP1 by using Firefox, you may be unable to view license information in **Control Panel > License Manager** and you may receive an error messages when using other features in Control Panel.

Workaround: Delete your Firefox browsing history, and the Control Panel features will function correctly.

- When running an Event Receiver rule and a Web part rule together in the Yammer Real-Time Scanner, the actions in the Event Receiver rule will fail.
Root Cause: The action of Web part rule will be executed after the message is sent to Yammer, and the Event Receiver rule is triggered at the same time. Performing the action to the message at the same time will cause one to fail.
- Compliance Guardian cannot be opened from a Safari browser.
- Users cannot perform the **Encrypt** and **Encrypt and Quarantine** (in-place quarantine) actions to files that have a checked out status in SharePoint.
- When applying a Real-Time Classification Scanner rule on a SharePoint Online site, the **Delete** and **Lock** actions do not work on the user profiles, notes in Note board and Newsfeed.
- Scheduled Classification Scanner will not scan files with a checked out status in SharePoint. The files must be checked in in order for them to be scanned.
- Incremental scanning is not supported for Oracle databases.
- Due to a limitation in the Yammer API which returns only a subset of information for each query, a scheduled classification scan may report complete before obtaining all messages.
- Rules applied to the Real-Time Classification Scanner on a SharePoint Online site cannot be triggered if the Compliance Guardian App is activated using a different Client ID.
- Compliance Guardian cannot be opened when using Windows 8.1 Pro and Internet Explorer browser version 11.0.9600.17416.
- If a full Compliance Scanner plan's status is **Finished with Exception**, the configured Report Retention Rule will not take effect.
- An incremental scan job cannot scan an item's attachment.

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AvePoint, Inc.
Harborside Financial Center, Plaza 10
3 Second Street, 9th Floor
Jersey City, New Jersey 07311
USA