



DocAve® 6 Software Platform

Release Notes

Service Pack 2, Cumulative Update 2

DocAve For Microsoft® SharePoint®

Issued June 2013

New Features and Improvements

SharePoint Migration

- DocAve now supports migration of the SharePoint 2010 term store structure to SharePoint 2013.

Known Issues

Storage Optimization

Connector

- Connector libraries cannot be created for SharePoint 2013 site collections that are using SharePoint 2010 experience version templates.
- If files or folders in a SharePoint Connector library are renamed while the Agent service is down, the changes will not sync back to the configured path.
- When upgrading SharePoint 2010 to SharePoint 2013, DocAve currently cannot upgrade Asset Libraries that have been converted to Connector libraries. DocAve cannot use the data in Asset Libraries after the upgrade.
- Due to SharePoint limitations, DocAve currently does not support Information Rights Management for file versions of connected data.

Administration

Deployment Manager

- When content types in both the source and the destination have matching names but mismatched types, the content type will not overwrite to the destination. DocAve will add a new content type with a number appended to the original name (applies to SharePoint 2010).

Installation

- If installing a hotfix that contains one or more solution files, DocAve will run an IIS application pool restart on the Web applications that contain those solution files.
- If you are unable to connect to the Control Service after installing Windows update KB2756920, install the hotfix KB2637518 to resolve this issue. The download links are available in the [Microsoft® Support Knowledge Base](#).

Data Protection

Platform Backup and Restore

- When a backup job contains two Web applications, performing an in place restore of BLOB data from one of the Web applications causes BLOB data of both Web applications in that backup job to be restored.
- If multiple Search Service Applications exist in a SharePoint 2013 farm and their index components do not reside on the same SharePoint server, DocAve fails to backup index components during a search service application backup.
- If performing an out-of-place restore of a backed-up TDE-encrypted database and the Master Key of the source is not created in the destination beforehand, DocAve fails the out of place restore job. As a workaround, on the destination SQL Server, use the following SQL statement to create the same master key as the source one:

“USE master;

GO

CREATE MASTER KEY ENCRYPTION BY PASSWORD = '<YourPasswordHere>';

Go”

Then perform the out of place restore job to restore the TDE-encrypted database.

ADO-58906

- Generating an index at the item level may lead to a finished job with exceptions. The ForceUseCache setting in the configuration file has to be changed from **False** to **True** in order to successfully generate the index.
- DocAve does not properly restore alerts when restoring a folder to a manually created folder on the destination site.
- DocAve currently only supports out-of-place restore for SharePoint 2013 at the Web application level.
- Full Farm Rebuild is currently not supported for SharePoint 2013 farms.

Granular Backup and Restore

- Domain mappings will not take effect in SharePoint 2013 environments if the suffix (.com, .net, etc) is added to the domain name.
- Restoring site collections where a subsite has broken permissions inheritance causes the restored subsite to inherit permissions and the site collection permission levels to absorb any unique permission level created in the subsite prior to the backup job (applies to SharePoint 2013).

Report Center

- Rating count is not included for Best Practice Reports at the farm level (applies to SharePoint 2013).
- Due to the discontinuation of SharePoint Web Analytics in 2013, the Search Usage and Referrers reports are not supported for SharePoint 2013 farms.

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