



DocAve[®] Backup for Salesforce

Release Notes

Table of Contents

| | |
|-----------------------------------------------|-----------|
| DocAve Backup for Salesforce 1.3..... | 3 |
| Known Issues..... | 3 |
| DocAve Backup for Salesforce 1.2.2..... | 4 |
| New Features and Improvements..... | 4 |
| Known Issues..... | 4 |
| DocAve Backup for Salesforce 1.2.1..... | 5 |
| New Features and Improvements..... | 5 |
| Known Issues..... | 5 |
| DocAve Backup for Salesforce 1.2.0..... | 6 |
| New Features and Improvements..... | 6 |
| Known Issues..... | 6 |
| DocAve Backup for Salesforce 1.1.1..... | 7 |
| New Features and Improvements..... | 7 |
| Known Issues..... | 7 |
| DocAve Backup for Salesforce 1.1.0..... | 8 |
| New Features and Improvements..... | 8 |
| Known Issues..... | 8 |
| DocAve Backup for Salesforce 1.0.0..... | 9 |
| Known Issues..... | 9 |
| Notices and Copyright Information..... | 10 |

DocAve Backup for Salesforce 1.3

Release Date: January 15,2017

Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

DocAve Backup for Salesforce 1.2.2

Release Date: December 18, 2016

New Features and Improvements

- There is now support for restoring the values of specific fields. You can define backup date, backup time, object type, and keywords to search the fields.

Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

DocAve Backup for Salesforce 1.2.1

Release Date: November 20, 2016

New Features and Improvements

- The **Settings** button has been changed to a **Settings** tab.
- Updated the navigation on the **View Organization** and **Manage Account** pages to keep consistent with the **User Mapping** page.

Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

DocAve Backup for Salesforce 1.2.0

Release Date: October 16, 2016

New Features and Improvements

- The results of finished compare jobs are provided for administrators and the users in the groups that have the **Compare objects or metadata** permission in the **Compare Object Results** and **Compare Metadata Results** areas.
- Users can now compare and show the differences of objects or metadata in two different backups.
- Permission control has been added for users and groups to compare objects or metadata and view the compare results.
- **AvePoint Cloud Insights** has been added into the navigation bar and users that have a license for AvePoint Cloud Insights can access it from AvePoint Permissions Manager.
- There is now the option to audit comparing objects or metadata user activity. You can view the records of the **Compare** action in the User Activity Report.
- Partners of DocAve Backup for Salesforce can configure an e-mail address in the AvePoint Online Partner Services to receive support e-mails from customers.
- There is now support for downloading the compare job results in ZIP file for the added or removed metadata.
- There is now support for downloading the compare job results in CSV file for the added or removed objects.
- There is now the option to audit exporting metadata user activity. You can view the records of the **Export Metadata** action in the User Activity Report.

Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

DocAve Backup for Salesforce 1.1.1

Release Date: August 2016

New Features and Improvements

- Records or objects can now be restored to another organization.
- DocAve Backup for Salesforce supports creating user mapping profiles to map the source users to destination users when restoring records or objects in out of place restore jobs.

Known Issues

- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

DocAve Backup for Salesforce 1.1.0

New Features and Improvements

- Improvements for recovering and restoring records. You can now search for a record before you select a backup to restore.
- Added full-fidelity Backup Recovery to support Metadata.
- Added In-App Support for Web Tickets.
- You can now click **Preview** to view the details of the records you want to restore.

Known Issues

- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

DocAve Backup for Salesforce 1.0.0

Known Issues

- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce interface.

Notices and Copyright Information

Notice

The materials contained in this publication are owned or provided by AvePoint, Inc. and are the property of AvePoint or its licensors, and are protected by copyright, trademark and other intellectual property laws. No trademark or copyright notice in this publication may be removed or altered in any way.

Copyright

Copyright © 2017 AvePoint, Inc. All rights reserved. All materials contained in this publication are protected by United States and international copyright laws and no part of this publication may be reproduced, modified, displayed, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written consent of AvePoint, 3 Second Street, Jersey City, NJ 07311, USA or, in the case of materials in this publication owned by third parties, without such third party's consent. Notwithstanding the foregoing, to the extent any AvePoint material in this publication is reproduced or modified in any way (including derivative works and transformative works), by you or on your behalf, then such reproduced or modified materials shall be automatically assigned to AvePoint without any further act and you agree on behalf of yourself and your successors, assigns, heirs, beneficiaries, and executors, to promptly do all things and sign all documents to confirm the transfer of such reproduced or modified materials to AvePoint.

Trademarks

AvePoint®, DocAve®, the AvePoint logo, and the AvePoint Pyramid logo are registered trademarks of AvePoint, Inc. with the United States Patent and Trademark Office. These registered trademarks, along with all other trademarks of AvePoint used in this publication are the exclusive property of AvePoint and may not be used without prior written consent.

Microsoft, MS-DOS, Internet Explorer, Office, Office 365, SharePoint, Windows PowerShell, SQL Server, Outlook, Windows Server, Active Directory, and Dynamics CRM 2013 are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

Adobe Acrobat and Acrobat Reader are trademarks of Adobe Systems, Inc.

All other trademarks contained in this publication are the property of their respective owners and may not be used without such party's consent.

Changes

The material in this publication is for information purposes only and is subject to change without notice. While reasonable efforts have been made in the preparation of this publication to ensure its accuracy, AvePoint makes no representation or warranty, expressed or implied, as to its completeness, accuracy, or suitability, and assumes no liability resulting from errors or omissions in this publication or from the use of the information contained herein. AvePoint reserves the right to make changes in the Graphical User Interface of the AvePoint software without reservation and without notification to its users.

AvePoint, Inc.
Harborside Financial Center, Plaza 10
3 Second Street, 9th Floor
Jersey City, New Jersey 07311
USA