



DocAve[®] Governance Automation Online

Release Notes

Service Pack 3

Issued January 2015

New Features and Improvements

- Added the **Allow approvers to reassign tasks to others** option in the Workflow Management approval process.
- The built-in System Settings e-mail template, SharePoint permissions levels, built-in metadata, and built-in lifecycle management services are now displayed in the language of the browser used by the first user to log into each tenant.
- Added the options to **Allow business users to specify the duration** and **Business users can only request with the default duration** in the Grant Permissions service for assigning temporary permissions.
- Added the prefix **\$SiteName** to enable the display names of SharePoint Online built-in groups to be modified in Create Site and Create Site Collection.
- Added the prefix **\$SiteName** in the **Security Groups** field of Create Site and Create Site Collection, to automatically add the site collection/site title as the group name prefix in the request.
- **Custom Action** can now use the metadata values in Service Management requests.
- When there are no services that fit the logical flow of a questionnaire, Administrators can now define a custom message that will be displayed to the requester after the requester finishes a questionnaire.
- Added the **Metadata** field for all services to enable metadata to be available to the requester when submitting a request for a service.

Known Issues

- Does not support configuring questionnaires when accessing Governance Automation Online via Internet Explorer 8.
- Governance Automation Online cannot retrieve the last access time of site collections. Instead, the site collection's last modified time will be the last access time.
Root Cause: This issue is caused by SharePoint Online API. SharePoint Online API does not have "GetSiteCollectionLastAccessDate". Due to a SharePoint Online API limitation, Governance Automation Online retrieves the site collection **Last Modified Time** as the **Last Accessed Time**.
- Site size does not update in database when using Governance Automation Online to create a site. When you create a site, edit the site title and create a library/document in the site. In **Timer Service Configuration Management**, enable the site information synchronization job and modify the interval. After the site information is synchronized, the site size is not updated in the database.
- If you create a custom library template in SharePoint Online with **Include content** selected and then create a Library/List service for this custom library in Governance Automation Online, approving a **Create List/Library** request will create a library without content. This is due to a SharePoint Online API limitation.

- In the Create Site service, site collection URLs that contain **-public** in the Template store field will not be checked as valid. This is due to a SharePoint Online API limitation.
- The second stage approver is approved automatically when creating a two-stage approval process. In the first stage approval, set User1 and User2 as the approvers and the order is All at once (parallel). In the second stage approval, set an approver. Apply this approval process in a service and submit a request based on the service. In **All Tasks**, select the task for User1 and the task for User2, then click **Approve** on the ribbon to approve these two tasks. The task generated for the second stage approver is automatically approved.
- When viewing the Governance Automation Online expiration notification e-mail via Windows Mail, the e-mail content and the pictures are not displayed properly. When you use Internet Explorer 9 to access Office 365 Outlook, the pictures within the e-mail are not displayed properly.

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