



DocAve[®]

Governance Automation Online

Release Notes

Service Pack 5, Cumulative Update 3

Issued October 2015

New Features and Improvements

- Governance Automation Online was deployed on the new data center in Australia.
- In Settings, added **App Log Management** to define the logo displayed on the Governance Automation Online App and app part. You can hide the logo, use the default logo, or use a custom logo.
- In Create Site Collection service, now support the **Construct URL option** to build a site collection URL.
- In Create Site service, the **Use site title in the URL option** the site URL will be filled in automatically after the requester enters the site title in the request.
- Governance Automation Online IT Administrator cannot add or remove users from **Account Manager > Administrator Group**. Users of this group are managed through AvePoint Online Services User Management.
- If a Governance Automation Online Application Administrator is demoted to a Standard User in AvePoint Online Services, the user will be removed from the Administrator Group and be added to the Business User Group.

Known Issues

- Does not support configuring questionnaires when accessing Governance Automation Online via Internet Explorer 8.
- Governance Automation Online cannot retrieve the last access time of site collections. Instead, the site collection's last modified time will be the last access time.
Root Cause: This issue is caused by SharePoint Online API. SharePoint Online API does not have "GetSiteCollectionLastAccessDate". Due to a SharePoint Online API limitation, Governance Automation Online retrieves the site collection **Last Modified Time** as the **Last Accessed Time**.
- Site size does not update in database when using Governance Automation Online to create a site. When you create a site, edit the site title and create a library/document in the site. In **Timer Service Configuration Management**, enable the site information synchronization job and modify the interval. After the site information is synchronized, the site size is not updated in the database.
- If you create a custom library template in SharePoint Online with **Include content** selected and then create a Library/List service for this custom library in Governance Automation Online, approving a **Create List/Library** request will create a library without content. This is due to a SharePoint Online API limitation.
- In the Create Site service, site collection URLs that contain **-public** in the Template store field will not be checked as valid. This is due to a SharePoint Online API limitation.
- The second stage approver is approved automatically when creating a two-stage approval process. In the first stage approval, set User1 and User2 as the approvers and the order is All at once (parallel). In the second stage approval, set an approver. Apply this approval process in a

service and submit a request based on the service. In **All Tasks**, select the task for User1 and the task for User2, then click **Approve** on the ribbon to approve these two tasks. The task generated for the second stage approver is automatically approved.

- When viewing the Governance Automation Online expiration notification e-mail via Windows Mail, the e-mail content and the pictures are not displayed properly. When you use Internet Explorer 9 to access Office 365 Outlook, the pictures within the e-mail are not displayed properly.

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AvePoint, Inc.
Harborside Financial Center, Plaza 10
3 Second Street, 9th Floor
Jersey City, New Jersey 07311
USA