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# Governance Automation Online

## Release Notes

Service Pack 7, Cumulative Update 1

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## New Features and Improvements

- Governance Automation Online is now deployed in the new Japan West - Osaka data center.
- The new Custom Service feature is used to capture required service information using metadata and to execute your desired actions via a published Web Service. To use this feature, navigate to **Settings > Request Management > Service Management**, and add the **Custom Service**.
- Additional Site Collection Administrators can be configured when creating a Site Collection Service. Site Collection Administrators can be changed in the Site Collection Services, and then reported on in the Site Collection report.

## Known Issues

- Does not support configuring questionnaires when accessing Governance Automation Online via Internet Explorer 8.
- Governance Automation Online cannot retrieve the last access time of site collections. Instead, the site collection's last modified time will be the last access time.  
Root Cause: This issue is caused by SharePoint Online API. SharePoint Online API does not have "GetSiteCollectionLastAccessDate". Due to a SharePoint Online API limitation, Governance Automation Online retrieves the site collection **Last Modified Time** as the **Last Accessed Time**.
- Site size does not update in database when using Governance Automation Online to create a site. When you create a site, edit the site title and create a library/document in the site. In **Timer Service Configuration Management**, enable the site information synchronization job and modify the interval. After the site information is synchronized, the site size is not updated in the database.
- If you create a custom library template in SharePoint Online with **Include content** selected and then create a Library/List service for this custom library in Governance Automation Online, approving a **Create List/Library** request will create a library without content. This is due to a SharePoint Online API limitation.
- In the Create Site service, site collection URLs that contain **-public** in the Template store field will not be checked as valid. This is due to a SharePoint Online API limitation.
- The second stage approver is approved automatically when creating a two-stage approval process. In the first stage approval, set User1 and User2 as the approvers and the order is All at once (parallel). In the second stage approval, set an approver. Apply this approval process in a service and submit a request based on the service. In **All Tasks**, select the task for User1 and the task for User2, then click **Approve** on the ribbon to approve these two tasks. The task generated for the second stage approver is automatically approved.
- When viewing the Governance Automation Online expiration notification e-mail via Windows Mail, the e-mail content and the pictures are not displayed properly. When you use Internet

Explorer 9 to access Office 365 Outlook, the pictures within the e-mail are not displayed properly.

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