

# DocAve<sup>®</sup> Online 3

## Release Notes

Service Pack 4, Cumulative Update 1

Issued May 2014

## New Features and Improvements

- In the Content Manager module, after moving a source document to your destination, the document ID of the source document is now preserved.
- In Control Panel, OneDrive for Business, site collections, and mailboxes that are already applied in profiles and plans are now allowed to be deleted. A message appears asking users whether to proceed with the deletion.
- In the Exchange Online Backup & Restore module, incremental backup jobs will back up any items that failed to be backed up in the last backup job.
- The Administrator module now supports sending notification e-mails and e-mail alerts to users to acknowledge the expiration date of temporary permissions and permission removal information. In addition, DocAve Online Administrator is integrated with the Grant Temp Permission feature of GA+ Online to send GA+ Online users notification e-mails and e-mail alerts to acknowledge granted temporary permissions, expiration dates of temporary permissions, and permission removal information.
- In the Restore Settings page of the Granular Restore wizard, Restore Thread options have been added to allow users to choose whether to restore data with single or multiple threads.

## Bug Fixes

- If you select a root folder as the source node and select a manually entered folder as the destination node, create a folder level mapping, select the default profile, create a plan, and then run a replication job, the job fails and the source data is not replicated to the destination. The root folder is a virtual folder. When the destination node is a manually entered node, Replicator does not back up the data of the root folder.

## Known Issues

- If the network environment is not stable, the message bar indicating that the job for exporting report is started may not appear. However, the job is actually started and you can view the job in Job Monitor.
- If the SharePoint Online site collection URL contains the special character "~", the storage quota of the site collection cannot be reported in the **Report Center > Administration Report > Configuration Report**. This issue is caused by a SharePoint Online API limitation.
- If a user creates a plan or profile with a name that contains "workflow;open a", an error message appears after saving the plan or profile. The words "workflow;open a" trigger the rule of Windows Firewall.

- DocAve Online only supports users with site collection administrator or above permissions to register SharePoint Online site collections.
- All OneDrive for Business site collections have a storage capacity limit of 1TB.
- DocAve Online does not support restoring the Approval Status of the items in Discussion Board.
- Breaking the inheritance of a list that contains more than 5,000 items through SharePoint Online will fail a job. This issue is due to a SharePoint Online limitation.
- Due to a SharePoint Online client API limitation, the properties of **Number of items to display in list view web part for this view:** and **Field to display in mobile list simple view:** cannot be obtained for backup.
- When configuring a filter policy for the **Number** column with a percentage, the column value must be in a decimal format instead of a percentage in order for the filter policy to be configured correctly and properly run any jobs.
- When merging a source site to a destination site collection, the source site administrator is not promoted to the destination site collection administrator, and therefore the source site administrator cannot access the destination site collection. The source site inherits permissions from its site collection. As a workaround, copy/move all of the source permissions to the destination, and select the source site collection as the source node.
- Site language settings cannot be backed up or restored due to a limitation of SharePoint API. **SharePoint API. SharePoint.Client.Web** does not have the `AlternateUICultures` attribute. For example, if you configure the language settings in a source team site, use Content Manager to attach the source site to a destination site, and set **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the source language settings are not copied to the destination.
- Limited Access permission is not supported for restoring due to a Client API limitation. For example, in a source site, if you break the permission inheritance of an item, add a security group, edit the permissions (Limited Access permission is a mandatory selection by SharePoint Online), and use Content Manager to merge the source site to a destination site selecting **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the Limited Access permission is not copied to the destination.
- Audit settings are not supported for restoring. The source site collection audit setting cannot be backed up and restored to a destination. Due to limitations of the Client API, **Microsoft.SharePoint.Client.Site**'s attribute of **Audit**, **TrimAuditLog**, and **Site.AuditLogTrimmingRetention** cannot be retrieved during a restore.
- Personal View is not supported because it is a private resource and cannot be accessed by other users. For example, if you select a list as the source node, manually enter the list as the destination node, select **Merge** as **Container level conflict resolution** and **Overwrite** as **Content level conflict resolution** in **Wizard Mode**, select **Include list view**, and then run a copy or move job, the Personal View of the user who does not register site collections is not copied or moved to the destination.

# Notices and Copyright Information

## Notice

The materials contained in this publication are owned or provided by AvePoint, Inc. and are the property of AvePoint or its licensors, and are protected by copyright, trademark and other intellectual property laws. No trademark or copyright notice in this publication may be removed or altered in any way.

## Copyright

Copyright © 2012-2014 AvePoint, Inc. All rights reserved. All materials contained in this publication are protected by United States copyright law and no part of this publication may be reproduced, modified, displayed, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written consent of AvePoint, 3 Second Street, Jersey City, NJ 07311, USA or, in the case of materials in this publication owned by third parties, without such third party's consent.

## Trademarks

AvePoint<sup>®</sup>, DocAve<sup>®</sup>, the AvePoint logo, and the AvePoint Pyramid logo are registered trademarks of AvePoint, Inc. with the United States Patent and Trademark Office. These registered trademarks, along with all other trademarks of AvePoint used in this publication are the exclusive property of AvePoint and may not be used without prior written consent.

Microsoft, MS-DOS, Internet Explorer, Microsoft Office SharePoint Servers 2007/2010/2013, SharePoint Portal Server 2003, Windows SharePoint Services, Windows SQL server, and Windows are either registered trademarks or trademarks of Microsoft Corporation.

Adobe Acrobat and Acrobat Reader are trademarks of Adobe Systems, Inc.

All other trademarks contained in this publication are the property of their respective owners and may not be used such party's consent.

## Changes

The material in this publication is for information purposes only and is subject to change without notice. While reasonable efforts have been made in the preparation of this publication to ensure its accuracy, AvePoint makes no representation or warranty, expressed or implied, as to its completeness, accuracy, or suitability, and assumes no liability resulting from errors or omissions in this publication or from the use of the information contained herein. AvePoint reserves the right to make changes in the Graphical User Interface of the AvePoint software without reservation and without notification to its users.

AvePoint, Inc.  
Harborside Financial Center, Plaza 10  
3 Second Street, 9th Floor  
Jersey City, New Jersey 07311  
USA