Hotfix: A single, cumulative package that includes one or more files that are used to address a problem in a product, and are cumulative at the binary and file level. A hotfix addresses a specific customer situation and may not be distributed outside the customer’s organization.

Diagnostic Hotfix: A package that includes one or more files that are used to create deeper logging within a particular customer’s environment. A diagnostic hotfix is made to address a specific customer situation and may not be distributed outside the customer’s organization.