Step 1: Bob, your employee, just acquired a new customer and needs a collaboration space for his team.

Step 2: Bob logs into Cloud Governance and starts a new request.

Step 3: Bob is then prompted to answer a series of questions predefined by your administrator, right within Cloud Governance’s request questionnaire:

- User Location
  - Internal
  - External
  - Both

- Type of User
  - Regulated
  - Non-regulated
  - Both

- Type of Content
  - Public
  - Internal
  - Restricted

- Business Impact
  - High
  - Medium
  - Low

Upon completion, Bob is guided to the appropriate service request form.

Step 4: Bob service request is then sent for approval from Bob’s manager. Bob’s manager approves his request.

Step 5: Cloud Governance provisions the new space automatically, without ever having to burden your IT staff.

Bob & Team
New collaboration space tailored to their specific business needs.

Your Governance Board
Appropriate service levels, permissions, and configurations applied automatically.

Your Administrators
Less time spent servicing user requests and more time focusing on higher business value activities.