The Internet of Things (IoT) is now a part of everyday objects, from wearable devices to utilities, and the smart device era is underway.

Behind the scenes, machine learning and advanced algorithms are helping people every day, from simple SPAM filters to cybersecurity.

With next-day shipping and live-streamed everything, citizens today expect services to be nothing less than fast and efficient.

With instantaneous communication, one-click sharing, and mobile access to information, citizens demand digital age services.

E-GOVERNMENT
With traditional call centers laden with manual processes, replace them with automation and digital integration. Institute a unified information system where anyone from anywhere can log an issue with pertinent information and photos. Integrate with your custom and third-party systems to access data and improve your service request process.

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MODERN SOLUTIONS.
AvePoint Citizen Services modernizes government today, while better planning for tomorrow.

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Proactively solve problems for your constituents, before they even occur. By integrating IoT connected devices with machine learning, governments can analyze, adapt, and make predictions about future events from data coming from those connections.

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