



Customer Location
Middelfart, Denmark

Industry
Oil & Gas

Platform
Office 365

Critical Needs

- Faster data backup
- Faster data restore
- Full data recovery

Solution

- AvePoint Cloud Backup

"We're looking forward to our journey from on-prem to the cloud with personal drives, network drives and data all backed up by AvePoint."

- Michael Vang Hjort
Senior SharePoint
Consultant,
Bunker Holding A/S

Bunker Holding Group Searched for a Reliable and Intuitive Backup Tool; Selects AvePoint Backup

Success Highlights

- AvePoint Cloud Backup allows hands-off data backup by dedicating resources to check and ensure the backup is successful, so Bunker Holding Group (BHG) does not have to do so manually.
- AvePoint Cloud Backup resulted in faster data backup and restore capabilities.
- BHG can identify, tag, and backup specific items without having to back up everything.

Customer Profile

BHG is one of the world's leading bunkering groups specialized in the purchase, sale and supply of fuel and lube oil to ships as well as risk management and associated services. With 56 companies worldwide, BHG operates globally with clients in shipping lines and the shipping business.

The Challenge

BHG had 829 Office 365 users and needed a faster way to backup and restore their data in Exchange Online and SharePoint Online. BHG knew that after Exchange migration from on-prem to the Cloud Microsoft's native backup capabilities alone would not provide the company with the back-up, restore and full recovery speed they needed, why they looked after a 3rd party product for this.

The AvePoint Solution

BHG compared different products and talked to suppliers before they made their choice.

They wanted a product that was intuitive to use, should be able to backup/restore both Exchange and SharePoint sites.

At the time BHG should make their choice the new UI to AvePoint Cloud Backup wasn't released yet – but from demo, they saw that the product will fulfill their requirements.

While backing up Exchange Online, SharePoint Online, and Office 365 Groups, BHG's Senior SharePoint Consultant, Michael Vang Hjort, immediately noticed some benefits to backing up with AvePoint Cloud Backup.

"A nice thing about AvePoint Cloud Backup is that we can set up rules. Especially

because we may not want to back up all our Office 365 Groups. Instead we can go in and tag Groups and back up only those Groups that are tagged, same thing with our Exchange mailboxes,” said Michael.

Before AvePoint Cloud Backup, BHG was not able to restore specific files in Office 365. Although BHG has not yet gotten the opportunity to try out restoring using AvePoint products, the company is pleased with the restore feature – “it seems rather easy and quick,” said Michael.

The Bottom Line

As a global company, BHG needed a faster way to backup and restore their data, without having to backup nonessential content. Using AvePoint Cloud Backup, BHG can now identify, tag, and backup specific items quickly without having to constantly ensure the backup is taking place while also maintaining the backup operation in one place via their centralized IT support.

“A good thing about AvePoint online services is we don’t have to dedicate time and resources to check and ensure a backup is taking place,” said Michael.

“We know that AvePoint products are taking care of it, making the backup run with notifications so we know what we do/don’t need to take care of.”

About AvePoint

AvePoint accelerates your digital transformation success. Over 16,000 companies and 6 million SharePoint and Office 365 users worldwide trust AvePoint software and services for their data migration, management, and protection needs in the cloud, on-premises and hybrid environments. A four-time Microsoft Partner of the Year, AvePoint is a Microsoft Global ISV Partner and has been named to the Inc. 500|5000 six times and the Deloitte Technology Fast 500™ five times. Founded in 2001, AvePoint is privately held and headquartered in Jersey City, NJ.

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