

CASE STUDY



Customer Location

Boynton Beach, FL

Industry

Technology
Health Services

Platform

Microsoft SharePoint 2010

Critical Needs

- Fast and flexible data migration from one version of SharePoint to another while preserving all associated metadata with full fidelity
- The ability to migrate content without disrupting end users by allowing them to continually access the source environment until all data is moved to the destination

Solution

DocAve Migrator
DocAve Administrator
DocAve Content Manager

“Our main requirements for a migration tool were flexibility and ease-of-use, and we knew DocAve could deliver in both of those areas.”

*- Neil Kilpatrick, VP of Technology,
Leale Solutions*

Leale Solutions Uses DocAve® to Migrate Microsoft® SharePoint® Content for a Medical Center with 4,000 End Users

SUCCESS HIGHLIGHTS

- Migrated 400 gigabytes of data and 300 site collections to a newer version of SharePoint within four months, meeting all project deadlines and preserving associated metadata with full fidelity in the source environment
- Eliminated business disruption by allowing users to continue working in their source environment while migration jobs took place, carrying out scheduled incremental migration jobs outside of business hours to synchronize environments
- Provided centralized platform with solutions for SharePoint administration and content migration to simplify management of new environment

CUSTOMER PROFILE

Leale Solutions is a team of experienced technologists providing solutions and consulting services in many facets and implementations of information technology.

THE CHALLENGE

A medical center based in the northeast United States provided SharePoint as a collaboration, information sharing, and document management platform for 4,000 employees across 200 departments. Each department made use of the platform in its own unique way. The nursing department, for example, utilized SharePoint to manage scheduling and house official documentation for nurses on staff.

The center’s SharePoint environment was running on Microsoft Office SharePoint Server (MOSS) 2007 and Windows Server 2003. When Microsoft announced that it would no longer support Windows Server 2003 as of July 2015, the center knew it needed to upgrade its environment in order to stay in compliance with industry regulations by receiving critical security updates from Microsoft.

Because the feature set was similar to MOSS 2007, the organization decided to upgrade to SharePoint 2010 to eliminate the need for end user training. In order to carry out the migration in a way that would be completed before Microsoft’s Windows Server 2003 support ended and not disrupt operations, the center brought in Leale Solutions to help. As a consulting firm specializing in Microsoft technologies, the Leale team quickly went to work understanding the migration project scope. “Our COO and I spent three days looking at the center’s environment and talking to business users to

fully understand the scenario,” said Neil Kilpatrick, VP of Technology at Leale Solutions. “Because time was such an important factor, we knew we would need a third-party software solution to carry out the project as quickly and efficiently as possible.”

THE AVEPOINT SOLUTION

Due to its experience using the solution for previous SharePoint migrations, Leale chose to use AvePoint’s DocAve Migrator – part of the fully integrated DocAve Software Platform for SharePoint infrastructure management. DocAve Migrator provides an efficient, cost-effective solution for migrating business-critical content to SharePoint. “Our main requirements for a migration tool were flexibility and ease-of-use, and we knew DocAve could deliver in both of those areas,” Kilpatrick said. “We also trusted AvePoint’s support team, and the fact that it was available to help us 24 hours a day was a big selling point to the client.”

After the migration discovery and planning phases, Leale began to carry out the migration process with DocAve. In order to eliminate the possibility of business disruption, Leale was able to allow users to continue working in the MOSS 2007 environment while migrating data to SharePoint 2010. This would not have been possible using SharePoint’s native database-attach upgrade method. Once the initial job was complete for each site collection, Leale would schedule incremental migrations to take place outside of business hours to ensure all new data created was available in the SharePoint 2010 environment once it was approved by each department to go live. “Working with hundreds of departments who rely on SharePoint, the ability to not have any downtime was huge,” Kilpatrick said. “DocAve helped us ensure that operations were not disrupted and all data was synchronized with the new environment when it was ready for use.”

When transferring content between the source and destination, Leale was able to preserve all metadata for the center’s content, including security settings, attributes, and properties. This helped ease the transition for users and ensured everything was left intact in the new environment. “Carrying out the migration with full fidelity was very important to the client,” Kilpatrick said. “DocAve allowed us to move all content over to the new system so it matched the old environment one-for-one.”

Within four months, Leale was able to migrate approximately 400 gigabytes of content and 300 site collections, completing the project on time for the center as planned. Throughout the migration, AvePoint’s technical support team proved to be a reliable partner. “If we ran into an issue, AvePoint’s support team always found a solution and delivered the functionality we needed,” Kilpatrick said.

THE BOTTOM LINE

Now on SharePoint 2010 and fully supported by Microsoft, the center’s long term goal is to upgrade to SharePoint 2013 in order to provide employees access to enhanced social collaboration features. In the meantime, the center will be able to take advantage of additional AvePoint solutions for SharePoint administration and content management through DocAve’s centralized platform. “The client was very happy with the migration,” Kilpatrick said. “From the account managers to the support team, everyone at AvePoint really helped ensure it was a success.”

ABOUT AVEPOINT

AvePoint is the established leader in enabling enterprise collaboration across platforms and devices. Focusing on helping enterprises in their digitization journey to enable their information workers to collaborate with confidence, AvePoint is first to market with a unique solution that centralizes access and control of information assets residing in disparate collaboration and document management systems on-premises and in the cloud. Founded in 2001 and headquartered in Jersey City, NJ, AvePoint serves over 14,000 organizations and 3 million Office 365 users worldwide. AvePoint is privately held and backed by Goldman Sachs.

AvePoint U.S. Headquarters:
3 Second Street
Jersey City, NJ 07311
800-661-6588
www.avepoint.com