

# AvePoint Cloud Backup for Salesforce®

Release Notes



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# AvePoint Cloud Backup for Salesforce® June 2018

Release Date: June 17, 2018

## New Features and Improvements

- Administrators can now configure a custom storage location and database to store backup data in AvePoint Cloud Backup for Salesforce® when Bring your own storage is selected in the license of this product.

# AvePoint Cloud Backup for Salesforce® April 2018

Release Date: April 15, 2018

## New Features and Improvements

- General improvements for enhanced functionality.

## Known Issues

- When you make changes on **UserAppMenuItem** objects in Salesforce and then compare the backups before and after the changes were made, the changed **UserAppMenuItem** objects are displayed under the **Add** column.  
**Root cause:** The **UserAppMenuItem** objects do not have the **LastModifiedDate**, **CreatedDate**, and **SystemModstamp** fields to compare, therefore the changed **UserAppMenuItem** objects are regarded as newly added objects.

# AvePoint Cloud Backup for Salesforce® January 2018

Release Date: January 21, 2018

## New Features and Improvements

- General improvements for enhanced functionality.

## Known Issues

- When you make changes on **UserAppMenuItem** objects in Salesforce and then compare the backups before and after the changes were made, the changed **UserAppMenuItem** objects are displayed under the **Add** column.  
**Root cause:** The **UserAppMenuItem** objects do not have the **LastModifiedDate**, **CreatedDate**, and **SystemModstamp** fields to compare, therefore the changed **UserAppMenuItem** objects are regarded as newly added objects.

# AvePoint Cloud Backup for Salesforce® 1.4.0

Release Date: December 17, 2017

## New Features and Improvements

- Administrators can now manage security profiles for AvePoint Cloud Backup for Salesforce®.

## Known Issues

- When you make changes on **UserAppMenuItem** objects in Salesforce and then compare the backups before and after the changes were made, the changed **UserAppMenuItem** objects are displayed under the **Add** column.  
**Root cause:** The **UserAppMenuItem** objects do not have the **LastModifiedDate**, **CreatedDate**, and **SystemModstamp** fields to compare, therefore the changed **UserAppMenuItem** objects are regarded as newly added objects.

# AvePoint Cloud Backup for Salesforce® 1.3.9

Release Date: October 22, 2017

## New Features and Improvements

- DocAve Backup for Salesforce® has been renamed to AvePoint Cloud Backup for Salesforce®.

## Known Issues

- When you make changes on the **UserAppMenuItem** objects in Salesforce and then compare the backups before and after the changes, in the compare job results, the changed **UserAppMenuItem** objects are displayed under the **Add** column.

**Root cause:** The **UserAppMenuItem** objects do not have the **LastModifiedDate**, **CreatedDate**, and **SystemModstamp** fields to compare, and the changed **UserAppMenuItem** objects are regarded as newly added objects.



# DocAve Backup for Salesforce® 1.3.8

Release Date: September 17, 2017

## New Features and Improvements

- In the **History** tab, if you click the **Export Data to CSV** button next to a backup job to export detailed backup data to CSV files, an export job will be added to the job queue. After the export job completes, you will receive an e-mail notification and then you can click the **Download CSV Data** button to download and save the CSV files to a local location.

# DocAve Backup for Salesforce® 1.3.7

Release Date: August 20, 2017

## New Features and Improvements

- General improvements for enhanced functionality.

# DocAve Backup for Salesforce® 1.3.6

Release Date: July 23, 2017

## New Features and Improvements

- DocAve Backup for Salesforce now supports the latest versions of Google Chrome, Mozilla Firefox, Safari, Microsoft Edge, and Internet Explorer.
- You can now add and delete multiple users, search available users, and check user validation when adding users into groups.

# DocAve Backup for Salesforce® 1.3.5

Release Date: June 18, 2017

## New Features and Improvements

- DocAve Backup for Salesforce now supports English, Japanese, and French as the display language.

# DocAve Backup for Salesforce® 1.3.4

Release Date: May 21, 2017

## New Features and Improvements

- General improvements for enhanced functionality.

# DocAve Backup for Salesforce® 1.3.3

Release Date: April 16, 2017

## New Features and Improvements

- If AvePoint Online Services detects that the number of your active users excluding Sandbox users in Salesforce has exceeded the number of licensed user seats for DocAve Backup for Salesforce® and the exceeded amount is more than ten percent of the licensed user seats for DocAve Backup for Salesforce®, you will receive an e-mail notification to purchase additional user seats. If you do not purchase any additional user seats within 30 days of receiving the notification e-mail, DocAve Backup for Salesforce® will stop the backup feature.
- The **Settings** navigation link has been added to complete the breadcrumb navigation in the **Settings > Manage Account > Create Groups** page.

# DocAve Backup for Salesforce® 1.3.2

Release Date: March 19, 2017

## New Features and Improvements

- Backup data is now stored on the customer provided Azure Database and Azure BLOB Storage.
- The backup data of each job can be exported to CSV files. The records are categorized by object types and stored into different files.
- Restore settings can now be configured to restore the related records while restoring specific records or objects.
- You can now search for specific records by designating the records through backup date, backup time, object type, and keywords.
- There is now support for restoring records or objects to another organization.
- The results of the finished compare jobs are now provided for administrators and the users in the groups that have the **Compare objects or metadata** permission in the **Compare Object Results** and **Compare Metadata Results** areas.
- There is now a **Dashboard** tab to show the information of **Backup Timeline, Backup Details, API Usage, and User Activity Report**.
- Improved functionality for recovering records. Restore records has become easier by adding the capability to search for a record before selecting a backup to restore from.
- There is now full-fidelity Backup Recovery to support Metadata.
- There is now In-App Support for Web Tickets.
- To restore the records or objects in out of place restore jobs, DocAve Backup for Salesforce now supports creating user mapping profiles to map the source users to destination users.
- There is now support for comparing and showing the differences of objects or metadata in two different backups.
- You can now configure a schedule for automatically performed daily backup jobs.
- Once your license expires, the backup schedule of an automatically performed daily backup job will be stopped.

# DocAve Backup for Salesforce® 1.3.1

Release Date: February 19, 2017

## New Features and Improvements

- The **Run a Full Backup Job** feature was removed from the **Settings** tab.
- From 0:00 to 24:00 of Coordinated Universal Time (UTC), you can perform the backup jobs for an organization up to six times, including the backup job automatically performed by DocAve Backup for Salesforce® service at 0:00 local time.



# DocAve Backup for Salesforce® 1.3

Release Date: January 15, 2017

## Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

# DocAve Backup for Salesforce® 1.2.2

Release Date: December 18, 2016

## New Features and Improvements

- There is now support for restoring the values of specific fields. You can define backup date, backup time, object type, and keywords to search the fields.

## Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

# DocAve Backup for Salesforce® 1.2.1

Release Date: November 20, 2016

## New Features and Improvements

- The **Settings** button has been changed to a **Settings** tab.
- Updated the navigation on the **View Organization** and **Manage Account** pages to keep consistent with the **User Mapping** page.

## Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

# DocAve Backup for Salesforce® 1.2.0

Release Date: October 16, 2016

## New Features and Improvements

- The results of finished compare jobs are provided for administrators and the users in the groups that have the **Compare objects or metadata** permission in the **Compare Object Results** and **Compare Metadata Results** areas.
- Users can now compare and show the differences of objects or metadata in two different backups.
- Permission control has been added for users and groups to compare objects or metadata and view the compare results.
- **AvePoint Cloud Insights** has been added into the navigation bar and users that have a license for AvePoint Cloud Insights can access it from AvePoint Permissions Manager.
- There is now the option to audit comparing objects or metadata user activity. You can view the records of the **Compare** action in the User Activity Report.
- Partners of DocAve Backup for Salesforce® can configure an e-mail address in the AvePoint Online Partner Services to receive support e-mails from customers.
- There is now support for downloading the compare job results in ZIP file for the added or removed metadata.
- There is now support for downloading the compare job results in CSV file for the added or removed objects.
- There is now the option to audit exporting metadata user activity. You can view the records of the **Export Metadata** action in the User Activity Report.

## Known Issues

- When you start a restore job when a backup job is running for the same organization, and no prompt appears, the restore job has been skipped.
- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

# DocAve Backup for Salesforce® 1.1.1

Release Date: August 2016

## New Features and Improvements

- Records or objects can now be restored to another organization.
- DocAve Backup for Salesforce® supports creating user mapping profiles to map the source users to destination users when restoring records or objects in out of place restore jobs.

## Known Issues

- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

# DocAve Backup for Salesforce® 1.1.0

## New Features and Improvements

- Improvements for recovering and restoring records. You can now search for a record before you select a backup to restore.
- Added full-fidelity Backup Recovery to support Metadata.
- Added In-App Support for Web Tickets.
- You can now click **Preview** to view the details of the records you want to restore.

## Known Issues

- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

# DocAve Backup for Salesforce® 1.0.0

## Known Issues

- After a deleted document is restored, the **Document Unique Name** property is changed to a string of random characters.
- After a deleted case is restored, the restored case number is changed to a new case number.
- Several backed up object types may not be able to be restored due to API limitations. For more information, refer to the help section in the DocAve Backup for Salesforce® interface.

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