

AvePoint Online Services

Release Notes

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New Features and Improvements

AvePoint Online Services July 2018

Release date: July 22, 2018

- In **User Management**, Tenant Owner and Service Administrators can now assign the **Standard User** role to AvePoint Cloud Records users. AvePoint Cloud Records standard users can only access the **Records for Review** interface to review records that are assigned to them.
- In Dynamic Object Registration advanced mode scan profile, Tenant Owner and Service Administrators now can filter Exchange Online mailboxes by the **E-mail Address** condition.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services June 2018

Release Date: June 17, 2018

- To improve performance for AvePoint Online Services, we have added additional reserved IP addresses for the cloud services in the Australia and Japan regions. You can download a list of reserved IP addresses in **AvePoint Online Services > Advanced Settings > Reserved IP Addresses**.
- You can now go to **Advanced Settings > E-mail Recipient** List to customize e-mail recipient lists, and then select a specific e-mail recipient list to receive e-mail notifications if you choose **Send e-mail notification to the following recipients when the account fails to connect to Office 365** in an Office 365 service account profile.
- You can now use AvePoint Cloud Backup for Salesforce® with your own storage. If you want to bring your own storage, you can contact your Sales representative.
- You can now view details of a running Exchange Online Public Folder scan job in **Dynamic Object Registration > Scan Profiles > View Scan History**.
- In Dynamic Object Registration advanced mode scan profile, you can now filter OneDrive for Business by the Username condition in the Basic User Information category.
- In **Dynamic Object Registration > Job Notification**, you can now choose to enable e-mail notifications if a registration scan job completes with **Finished with Exception** or **Failed** status.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services May 2018

Release Date: May 20, 2018

- Added a label to identify Teams objects in **Dynamic Object Registration > Manage Containers**; added the **Type** column in **Dynamic Object Registration > Scan History** of **Office 365 Group**.
- If AvePoint Online Services fails to grant Site Collection Administrator permissions to the service account or the group in the Service Account Pool during the dynamic object registration process for site collections or Office 365 groups, a message will appear in the **Details** column of **Scan History**, instructing users to re-run the dynamic object registration profile again or use **Batch Import** to import the corresponding objects into the containers.
- In **Dynamic Object Registration > Scan History**, the **Comment** field will display a message to inform users to check the group team site and re-run the scan job if an Office 365 group only has a group mailbox without a group team site.
- In the out of policy notification e-mail, the **User Seats in Use** field now has been renamed **Assigned Office 365 User Seats**.
- In AvePoint Online Services **Home > Store**, in addition to **Trial** and **Purchased**, there is now an **Expired** license status that displays when your license for a service has expired.
- Adding Office 365 A1 Plus for Faculty and Office 365 A1 Plus for Student in AOS charging list.
- As a visual reminder of the requirement to protect Teams content (adding the service account as a member or owner of the teams we are protecting), we are adding a reminder that a Teams license is required for all service accounts.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services April 2018

Release Date: April 15, 2018

- Communication sites can now be scanned via the App Profile authentication method.
- There are now separate Account Pools for different object types.
- AvePoint Online Services now enforces TLS 1.2.
- In Dynamic Object Registration, the time schedule will now automatically update to reflect the local time zone.
- When scanned Office 365 groups have Microsoft Teams enabled, the corresponding Teams will also be scanned. Then, you can use AvePoint Cloud Backup for Office 365 to back up Teams.
- App Profile names and descriptions can now be edited.
- There is now a reminder to rerun the scan of Dynamic Object Registration profile when changing the group in the Service Account Pool.
- You can now use the app profile authentication method to batch import SharePoint Online site collections, Project Online site collections, and Office 365 groups.
- Tenant Owners and Service Administrators can now change the timeout duration of their tenant's session.
- Support the **Stop** button for Dynamic Object Registration profiles with the status of **Scanning**.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services March 2018

Release Date: March 18, 2018

- In **App Management**, a Tenant Owner or a Service Administrator can now create an app profile for a custom Azure app to connect AvePoint Online Services to the Office 365 tenant. If your tenant uses the U.S. Government Public Sector version of AvePoint Online Services and uses the Active Directory in Microsoft Azure Government, you must create an app profile for a custom Azure app. If you change the certificate file or permissions of the custom Azure app, you must re-authorize the app.
- Added new help buttons on the **Manage Account Pool** and **Dynamic Object Registration** pages, which display some common questions that users may encounter. Users are linked directly to the AvePoint Online Services User Guide to view the answers.
- On the **Manage Account Pool** page, added a prompt message to inform users of how many accounts should be added into an account pool.
- In **Dynamic Object Registration > Advanced Mode**, added the group type of **Office 365-Connected Yammer Group** for **Office 365 Group** object type to filter the corresponding groups.
- On the **Sign Up to Get Started** page, the prompt message has been improved to recommend that users select the closest data center to their location.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services January 2018

Release Date: January 21, 2018

- Governance Automation Online is now called AvePoint Cloud Governance.
- AvePoint Cloud Backup with the capacity based license model requires a license with enough capacity for all protected Office 365 objects. If the total capacity of your Office 365 objects protected by AvePoint Cloud Backup exceeds the capacity you purchased, the service will be regarded as out-of-policy, and AvePoint Online Services will display the information icon on the upper-right corner in the service tile on the homepage. If the out-of-policy status lasts for seven days, notification e-mails will be sent to Service Administrators. To increase the capacity, contact your Sales representative. To decrease the consumed capacity, modify the backup scope that has been protected by the service.
- AvePoint Cloud Backup with the unlimited users license requires a license with enough capacity for all protected Office 365 objects. If the total capacity of your Office 365 objects protected by AvePoint Cloud Backup exceeds the capacity you purchased, the service will be regarded as out-of-policy, and AvePoint Online Services will display the information icon on the upper-right corner in the service tile on the homepage. If the out-of-policy status lasts for seven days, notification e-mails will be sent to Service Administrators. To increase the capacity, contact your Sales representative. To decrease the consumed capacity, modify the backup scope that has been protected by the service.
- Dynamic Object Registration does not support using the app profile authentication method to scan Project Online site collections. If the scan scope contains Project Online site collections and the app profile is selected as the authentication method, a pop-up window will appear reminding users to change the authentication method or remove Project Online site collections from the scan scope.
- The **AvePoint Online Services Administration for Azure** app has been updated and it requires the **Read and write all users' full profiles** permission. AvePoint Cloud Governance uses this permission to delete Office 365 users.
- The **Manage Account Pool** functionality was removed from the **Office 365 Service Account** page, and you can now find it on the left navigation panel by navigating to **Management > Service Account Pool**.
- On the dynamic object registration configuration page, you can view a detailed list of the app profile authentication method's feature and data limitations by clicking the **App Profile Limitations** link next to the **Use an app profile** option.
- The AvePoint Online Services Administration app requires the following additional permissions: **Read and write managed metadata** and **Read and write user profiles**. These permissions are used to back up and restore Managed Metadata Service. On the **App Management** page, the app profile for Office 365 with **All permissions** or **SharePoint Online permissions** will be highlighted if the app profile was created before

January 21, 2018, and there is also a message displayed on the top reminding you to re-authorize the app.

- During the process of creating or editing a dynamic object registration profile, if you choose the app profile authentication method to scan objects, and the selected app profile with **All permissions** or **SharePoint Online permissions** was created before January 21, 2018, a pop-up window will appear for re-authorizing the app generated by the selected app profile. You must click **Re-authorize** to re-authorize the app since the app has been updated and requires additional permissions. The additional permissions include **Read and write managed metadata** and **Read and write user profiles**, and they are used to back up and restore Managed Metadata Service.
- Dynamic Object Registration supports using the app profile authentication method to scan and manage SharePoint Online site collections and Office 365 groups.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 12

Release Date: December 17, 2017

- Removed the function of retrieving an Office 365 account manually when users import objects in batch.
- On the **License Information** page, the license expiration date is **Monthly Subscription** or **Annual Subscription** if you purchased the license from a distributor.
- On the **Dynamic Object Registration** page, if you want to configure a new service account profile as the authentication method when they create or edit a dynamic object registration profile, they can select the **New Service Account Profile** from the **Use a service account profile** drop-down list. Then, the **New Service Account Profile** pop-up window appears. The configurations of creating a new service account profile used to be displayed on a page that was previously opened in a new tab. Now the configurations are displayed in a pop-up window. After you finish the configurations, you will remain on the registration profile configuration page.
- The account pool has to be configured before you import objects in batch. If you choose the service account method to import SharePoint Online site collections/OneDrive for Business/Project Online site collections/Office 365 groups, the Site Collection Administrator permission will be granted to users within the account pool, so that the credentials of these accounts can be used to run the backup job successfully.
- When Dynamic Object Registration scans Exchange Online mailboxes/Office 365 groups with the service account authentication method, the **Applicationimpersonation** permission is granted to the service account to ensure data can be recovered for this content in the future.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 11

Release Date: November 19, 2017

- AvePoint online Services for Office 365 now charges tenants according to the number of assigned Office 365 licenses, rather than the number of available Office 365 licenses.
- AvePoint Online Services can now detect the TLS version of your browser. Browsers with TLS versions below 1.2 are blocked to ensure communication security.
- AvePoint Online Services now supports MFA when using service accounts to scan, backup, and restore objects. However, we still recommend you create an app profile.
- The Dynamic Object Registration profile has been improved. The express mode now allows you to select specific object types to scan. In either express mode or advanced mode, you can now select object types first, and then Dynamic Object Registration will automatically disable the authentication method that does not support scanning the selected object types.
- Dynamic Object Registration now supports scanning OneDrive for Business via the Office 365 app profile authentication method.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 10

Release Date: October 22, 2017

- The license for the AvePoint Cloud Records service does not include the license for the AvePoint Cloud Management service. AvePoint Cloud Records customers can still use the DocAve Online Report Center module via the Action Audit Report link within the AvePoint Cloud Records interface.
- The DocAve Backup for Salesforce[®] service has been renamed AvePoint Cloud Backup for Salesforce[®].
- Dynamic Object Registration supports scanning Exchange Online public folders if your tenant has the license for AvePoint Cloud Backup – Exchange Online Public Folder.
- The trial or enterprise licenses of AvePoint Cloud Backup do not include the license for the Exchange Online Public Folder module. If your tenant wants to back up Exchange Online public folders via AvePoint Cloud Backup, contact AvePoint Sales or AvePoint Support to enable the functionality for the Exchange Online Public Folder module.
- Dynamic Object Registration advanced mode now supports scanning all objects with the same type and placing them in one custom container without any dynamic rules.
- In the get started wizard, the connect to Office 365 or Salesforce step was removed, so you no longer need to create the app profile in this wizard.
- In **Dynamic Object Registration > Manage Containers**, you can now view details of custom containers. The details include the dynamic object registration profile name and rules.
- Dynamic Object Registration now supports the **Custom Attribute** criterion for scanning Exchange Online mailboxes. This criterion is only available when a service account profile is selected as the authentication method in the dynamic object registration profile.
- You can now add Office 365 users as AvePoint Online Services users as long as you have an Office 365 service account profile configured. The app profile is no longer required for adding Office 365 users.
- AvePoint Online Services can now detect the TLS version of your browser. If the TLS version is below 1.2, a message will be displayed on the homepage. We recommend that you update your browser to a higher version. Browsers with TLS versions below 1.2 may be blocked in the future to ensure communication security.
- Dynamic Object Registration now supports the **Job Title** criterion for scanning Exchange Online mailboxes and OneDrive for Business.
- In **Advanced Settings > Trusted IP Address Settings**, you can now enable trusted IP address settings to only allow users to access AvePoint Online Services from certain IP addresses or IP address ranges.

- In **Dynamic Object Registration** > **Manage Containers** > **Batch Import**, you can now import Project Online site collections.
- Dynamic Object Registration supports the **Created from** criterion for scanning Office 365 groups that are created from Microsoft Teams.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 9

Release Date: September 17, 2017

- Dynamic Object Registration supports scanning SharePoint Online Communication Sites.
- AvePoint Cloud Records is now a new service in AvePoint Online Services.
- The licenses of AvePoint Cloud Backup have now been split to the following modules: SharePoint Online, Exchange Online, OneDrive for Business, Office 365 Groups, and Project Online.
- Dynamic Object Registration now supports scanning Project Online site collections.
- There is now support for enabling integration between AvePoint Online Services and System Center Operations Manager (SCOM). With the integration enabled, you can monitor AvePoint Online Services activities in SCOM.
- If your tenant has a license for the Project Online module in AvePoint Cloud Backup and you are configuring the account pool, the following message will be displayed: **Users in this group must have a Project Online product license assigned in your tenant in order to back up Project Online site collections.** A similar message will be displayed in the Dynamic Object Registration profile if your tenant does not have the account pool configured and selects a service account profile as the authentication method.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 8

Release Date: August 20, 2017

- Microsoft Azure Government does not allow third-party applications to authenticate users in its Active Directory. If your tenant uses the U.S. Government Public Sector version of AvePoint Online Services and the Active Directory in Azure Government, prior to creating app profiles in AvePoint Online Services, you must manually create applications in Azure Government Active Directory first. Then, when creating app profiles, you need to provide the application ID, certificate file, and certificate password.
- The app profile method can now be used to perform dynamic object registration via the advanced mode.
- In the scan process of Dynamic Object Registration, a mailbox will now be skipped if the owner of the mailbox does not have an Exchange Online product license assigned.
- In Dynamic Object Registration, the advanced mode now supports the Group Membership criterion for scanning Exchange Online mailboxes and OneDrive for Business.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 7

Release Date: July 23, 2017

- In the sign-up form, you can no longer sign up using a personal e-mail domain. You must sign up with a corporate e-mail address.
- The account pool in **Office 365 Service Account** can now contain Office 365 accounts with multi-factor authentication enabled.
- The Microsoft Edge browser is now supported; the supported version of Internet Explorer is now IE 11.
- The service switch bar in online services has been changed. When you access a service from the AvePoint Online Services homepage, the service now opens in a new tab.
- In Dynamic Object Registration, the advanced mode now supports the **Office 365 Subscription Name** criterion for scanning Exchange Online mailboxes and OneDrive for Business.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 6

Release Date: June 18, 2017

- When you sign up for AvePoint Online Services trial, you no longer need to provide an Office 365 or Salesforce account and you can now sign up with a corporate e-mail address. The services now offered in the trial include AvePoint Cloud Backup, AvePoint Cloud Management, AvePoint Cloud Archiving, AvePoint Cloud Insights, Governance Automation Online, Compliance Guardian Online, File Share Navigator Online, and DocAve Backup for Salesforce ®.
- The new quick start wizard contains a step to connect AvePoint Online Services to Office 365 or Salesforce and the step to register Office 365 objects via Dynamic Object Registration.
- The account pool option is now included in **Office 365 Service Account**. The account pool can contain multiple Office 365 accounts, and with the credentials of these accounts, AvePoint Cloud Backup can manage a large amount of data simultaneously.
- In **Office 365 Service Account > Manage Account Pool > Group Users**, the tooltip now provides the recommended number of users in the group. This number is calculated according to your licenses in Office 365.
- In Dynamic Object Registration, a registration profile has the **Start a one-time registration now** option enabled. When the Service Administrator finishes the profile, the scan starts immediately and the status is **Scanning**.
- Dynamic Object Registration now supports scanning Exchange Online Public Folder mailboxes.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 5

Release Date: May 21, 2017

- Dynamic Object Registration now supports importing objects into a container in batch.
- Dynamic Object Registration now supports using an Exchange Online Administrator service account profile as the authentication method for dynamic object registration profiles.
- Dynamic Object Registration now supports using a SharePoint Online Administrator service account profile as the authentication method for dynamic object registration profiles.
- Added support for configuring a SharePoint Online Administrator account or Exchange Online Administrator account as a service account profile used to connect to Office 365 and to manage Office 365 objects.
- On the **User Management** page in the **User-based View**, the sign-in method of AvePoint Online Services users is now displayed.
- The "Office 365 Group Team Site" and "Office 365 Group Mailbox" object types have been integrated into "Office 365 Group." Custom containers and the rules of the containers for Office 365 group team sites and Office 365 group mailboxes that were previously created cannot be edited.
- On the **Create Service Account Profile** page, add the Our organization uses the default SharePoint Online admin center URL option in the SharePoint Online Admin Center URL configuration field for the service account profile that does not have MFA enabled. If user's organization uses the default SharePoint Online admin center URL in Office 365, user can select this option, and the admin center URL will be displayed.
- During the process of creating an app profile for Office 365, Service Administrators can now grant all Office 365, SharePoint Online, or Exchange Online permissions to the app profile.
- Added the **Size** filter in the criteria for dynamic object registration rules for OneDrive for Business, SharePoint Online site collections, and Office 365 groups.
- Users are now redirected to the Governance Automation Online homepage, rather than the homepage of AvePoint Online Services, when they click a Governance Automation Online link in e-mails sent by Governance Automation Online.
- Dynamic Object Registration Scan Jobs now delete the deleted SPO object from AOS containers.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 4

Release Date: April 16, 2017

- The **Office 365 Group Mailbox** and **Office 365 Group Team Site** object types have now been integrated into the **Office 365 Group**.
- In Dynamic Object Registration, there is now support for registering all object types when the user's organization uses multi-factor authentication in Office 365, and chooses the **Use an app profile** authentication method.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 3

Release Date: March 19, 2017

- Improved the design of the **Pricing** page and **Connect to Get Started** page.
- Improve the design of the **AvePoint Online Services** landing page.
- You can now separately select **AvePoint Cloud Insights** on the **Pricing** page.
- Added the following Office 365 subscriptions available through AvePoint Online Services: OneDrive for Business (Plan 2) Trial, Exchange Online Protection (Trial), Project Online Professional, Project Online Essentials, and Project Online Premium.
- On the **License Information** page, users can now view the details about their licenses for each module in DocAve Online.
- When a user's licenses have expired, AvePoint Online Services will send an e-mail notification to the Service Administrator, which provides detailed information about expired subscriptions and other products and services that are expiring soon.
- On the dynamic object registration profile configuration page, you can choose whether to **Send e-mail notification to me when the objects are removed** if you **Enable this profile to automatically remove objects that no longer match registration rules**. With this option enabled, AvePoint Online Services will send e-mail notifications to Service Administrators to alert them that some objects have been automatically removed from original dynamic groups. Some of the objects that meet the rules of some groups are added into corresponding groups. Objects will not be added into any groups until they match the rules of some groups. The e-mail includes an attachment that provides detailed information about these out of policy objects.
- Added the **Start object registration when the profile is finished** option in the **Update Schedule** field on the **Dynamic Object Registration Profile Configuration** page. Users can select this option run a one-time scan of their Office 365 objects immediately when the dynamic object profile is finished.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 2

Release Date: February 19, 2017

- In Dynamic Object Registration, added the **User Profile Property** filter rule for OneDrive for Business.
- In the **NOTIFICATION CENTER** window, added the **Dismiss All** button to dismiss all notifications, while the notifications can still be viewed in the **Notification Center** page.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2 Service Pack 1

Release Date: January 15, 2017

- You can now filter out group mailboxes of the groups whose type is **Distribution list** or **Mail-enabled security group**.
- The **Office** and **Department** criteria have been added for OneDrive for Business.
- The **Modified Time** column has been added on the **Office 365 Service Account** page, the **Dynamic Object Registration** page and the **Manage Rules** page.
- On the **View Scan History** page of advanced mode registration profile, you can now filter objects by **Scan Result**.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 2

Release Date: December 18, 2016

- AvePoint Online Services 2.0 was redesigned to provide a better user experience.
- Notifications from the Notification Center pop-up window can now be dismissed. The normal notification, i.e. a product maintenance announcement, is permanently dismissed after dismissing it once. Conversely, the urgent notification, i.e. an alert about an app profile, can only be dismissed during the duration of a single login event, and it will reappear the next time you log into AvePoint Online Services.
- You can now add the **Company** filter rule for Exchange Online mailboxes and OneDrive for Business.
- You can now add the **Group Classification** filter rule for Office 365 group team sites and Office 365 group mailboxes.
- You can now add the **Country or Region and City** filter rules for OneDrive for Business.
- You can now use the **Enable this profile to automatically remove objects that were deleted in Office 365** option. The default value is **No**.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 11 CU3

Release Date: November 20, 2016

- In Dynamic Object Registration, you can now use app profiles to scan Exchange Online mailboxes.
- In Dynamic Object Registration, when the schedule reaches, AvePoint Online Services will start the scan and registration process. The whole process will be divided into multiple partial scans. When a partial scan is finished, the detected objects will appear in your DocAve Online and Governance Automation Online environment. You can also find them in the Scan History.
- AvePoint Online Services supports credit card payment for the United Kingdom and European Union.
- In Dynamic Object Registration, there is now support for the following object types: Office 365 group team sites and Office 365 group mailboxes.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 11 CU2

Release Date: October 16, 2016

- The Dynamic Object Registration feature has been redesigned.
- You can now use encryption profiles to encrypt backup data and tenant sensitive information via Azure Key Vault.
- AvePoint Online Services has changed the payment gateway from CyberSource to Stripe. Customers who signed up for AvePoint Online Services before October 2016 and are paying with a credit card should update and validate to ensure their credit card information is up to date prior to January 15, 2017.
- Operations on Dynamic Object Registration are now included in the User Activity Report.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 11 CU1

Release Date: September 18, 2016

- In **Settings > Dynamic Object Registration > Manage Groups**, Service Administrators can now delete groups and remove objects from groups.
- When a Service Administrator adds users, the Service Administrator can assign AvePoint Cloud Insights to tenant users and select the reports that are available to these users. For Application Administrators, they can view statistics about all site collections in their SharePoint Online environment. For Standard Users, they can only view statistics about the site collections for which they have either the primary administrator or site owner role.
- AvePoint Cloud Insights is now available from the Pricing Page.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 11

Release Date: August 21, 2016

- For organizations that use multi-factor authentication (MFA) in Office 365, they must now choose **Use an app profile** as the authentication method when creating registration profiles.
- If the rule criteria in an advanced mode registration profile are changed, some objects may not meet the criteria again. AvePoint Online Services now supports removing these objects.
- After the Dynamic Object Registration process is complete, the groups and objects will be synchronized to DocAve Online.
- DocAve Online provides **Dynamic Object Registration Settings** to resolve the group and object conflicts between AvePoint Online Services Dynamic Object Registration and DocAve Online.
- Dynamic Object Registration supports registering OneDrive for Business.
- Dynamic Object Registration supports registering Exchange Online mailboxes.
- Dynamic Object Registration supports registering SharePoint Online site collections.
- Dynamic Object Registration provides the express mode. This mode will automatically detect creation, deletion, and updates of Office 365 objects, and make them available in DocAve Online and Governance Automation Online. This mode is recommended for organizations with 300 users or less.
- Dynamic Object Registration provides the advanced mode. This mode registers Office 365 objects dynamically to groups defined by business rules. This mode is highly recommended for organizations with more than 300 users.
- Support adding **Everyone** as the AvePoint Online Services user. **Everyone** refers to all available users in Office 365 tenant's Azure AD. If **Everyone** is added, all available users can sign into AvePoint Online Services and perform the corresponding actions according to the assigned role and available products.
- AvePoint Cloud Insights -Statistics in the reports are security trimmed. If a user is the Tenant Owner or Service Administrator of AvePoint Online Services, the report shows statistics about all site collections in your SharePoint Online environment. If a user is the primary administrator of a specific site collection, the report only shows statistics about that site collection.
- AvePoint Cloud Insights - Users that signed up to AvePoint Online Services before July 17th 2016 do not need to remove the **AvePoint Online Services Administration** app from Office 365. They can navigate to AvePoint Online Services **App Management** and re-authorize the app.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU19

Release Date: July 17, 2016

- The following features were added to AvePoint Online Services for **AvePoint Cloud Insights**:
 - **Storage Reports** provides statistics about site collection storage, site growth, storage trends, and storage utilization; **Site Collection Storage** ranks site collections and sites according to the number of visits and **Fastest Growing Sites** displays the unit size of the storage number as MB.
 - **Report Data Collection** was added into AvePoint Online Services **Settings** which enables report data collection and selecting the data source.
 - **Site Analysis** provides reports for analyzing site collections, sites, and pages.
 - Added **Content Reports** which provide statistics about site collections, sites, and files and rank site collections and sites according to the number of visits.
 - **User Reports** now provide statistics about user, department, and office activities for AvePoint Cloud Insights.
 - The auditor data collected for AvePoint Cloud Insights is now stored in Azure storage.
- The app profile for Yammer can now automatically register the **AOS Administration** app in Yammer.
- In **License Information > Subscription Management > Subscription Details** you can now view a subscription invoice by clicking the corresponding invoice number.
- In **Settings > User Activity Report**, you can now export a CSV report that contains user activities in AvePoint Online Services.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU18

Release Date: June 19, 2016

- An app profile for Microsoft Azure AD can now be created in **App Management**. The Microsoft Azure Ad app profile is used for AvePoint Identity Manager in DocAve Online.
- An app profile for Salesforce Sandbox can now be created in **App Management**. The Salesforce Sandbox app profile enables DocAve Backup for Salesforce to back up and restore Salesforce Sandbox data.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU17

Release Date: May 15, 2016

- An app profile for Yammer can now be created in **App Management**. The Yammer app profile is required for the Governance Automation Online IT Administrator to enable integration between Governance Automation Online and Yammer.
- The **Watch Video** link was added to the AvePoint Online Services landing page and sign up page to provide a video for the new 30 Days trial process.
- In **License Information > Subscription Management > Subscription Details**, billing address information and mailing address information can now be modified.
- In **License Information > Subscription Management > Payment Information**, credit card information can now be modified.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU16

Release Date: April 17, 2016

- The Commercial version of AvePoint Online Services now deploys the Japan West – Osaka data center.
- Users of the Japan West - Osaka data center can now access Compliance Guardian Online and DocAve Backup for Salesforce in English.
- In the sign-in page, when users choose the local account sign-in method but enter an Office 365 login ID, when AvePoint Online Services checks whether or not this account is an Office 365 account, the **Password** text box, the **Forgot Password** link, and the **Sign In** button are greyed out.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU15

Release Date: March 27, 2016

- Support signing up and signing into AvePoint Online Services with a Salesforce account.
- DocAve Backup for Salesforce is integrated with AvePoint Online Services.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU13

Release Date: December 20, 2015

- Added the **Export License Info Report** for DocAve Online customers in AvePoint Online Services System Administration > **Accounting & Licensing** > **Customer Account Management**. The report contains customer Office 365 license information and DocAve Online purchase user seats information.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU12

Release Date: November 15, 2015

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU11

Release Date: October 18, 2015

- DocAve Online trial users can now purchase full licenses of DocAve Online by clicking BUY NOW on the AvePoint Online Services homepage. The online payment is only available within the United States.
- Deployed AvePoint Online Services on the new data center APAC - Australia.
- Removed the **Bulk Edit** function from User Management.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU10

Release Date: September 20, 2015

- In the Commercial Version, users can add Office 365 groups as AvePoint Online Services users. With this feature, AvePoint has removed the **User Synchronization** function.
- Made improvements to User Management to support Office 365 groups.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU9

Release Date: August 25, 2015

- Support registering and signing in with Office 365 accounts through Microsoft Azure AD Authentication.
- If the authorization between Office 365 and AvePoint Online Services app for an authentication profile has expired, the profile cannot be used to add users. If you select this profile in the **Add User** interface, a warning message appears to remind you about the issue.

To reauthorize the profile: In the Authentication Management interface, the label [App Authorization Expired] is added next to the profile name. You can select the profile and click Authorize App on the ribbon. After AvePoint Online Services app is authorized, you can use this profile to add users.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU8

Release Date: July 21, 2015

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU7

Release Date: June 23, 2015

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU6

Release Date: May 19, 2015

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU5

Release Date: April 21, 2015

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU4

Release Date: March 17, 2015

- In the Contact Information section of the Registering an AvePoint Online Services Account page, users can select a default data center in **Select a data center where you want to create your account**. AvePoint strongly recommends selecting the data center closest to your physical location.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU3

Release Date: February 15, 2015

- Internal Administrator can change the Tenant Owner when **Managing Customer Accounts** in AvePoint Online Services System Administration. After the Tenant Owner is changed, a promotion e-mail is sent to the new Tenant Owner.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU2

Release Date: January 18, 2015

- Improved product feedback. Users can now submit feedback about their AvePoint Online Services experience.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10 CU1

Release Date: December 28, 2014

- File Share Navigator Online is now available through AvePoint Online Services.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 10

Release Date: December 21, 2014

- Updated Product User Guides and References now available in the Resources section of AvePoint Online Services User Guide.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 9

Release Date: November 18, 2014

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 8

Release Date: October 22, 2014

- In **Bulk Edit** of **User Management**, add **E-mail Language Settings** to allow users to select the language of the notification e-mail sent to the Service Administrators.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 7

Release Date: September 21, 2014

- AvePoint Online Services now supports the ability to bulk remove/edit/add licenses to users rather than modify one user at a time.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 6

Release Date: August 19, 2014

- Made back-end improvements in preparation for future functionality.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 5

Release Date: July 22, 2014

- Added DocAve Governance Automation Online to list of supported products.
- Added French language support.
- If the AOS registration e-mail is deleted or blocked by spam filters, users can now resend the invitation e-mail a second time instead of trying to recreate the account.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 4

Release Date: July 1, 2014

- Compliance Guardian Online is now integrated into AvePoint Online Services.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 3

Release Date: June 19, 2014

- When you access www.DocAveOnline.com, you will now be redirected to the AvePoint Online Services login page.
- The AvePoint Online Services landing page has been redesigned and now includes direct links to external documentation resources and the AvePoint community pages.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 1 CU1

Release Date: May 1, 2014

- Redesigned the ribbon on the homepage and merged the Authentication Profile and User Synchronization into the User Management area.

For the known issues for this release, refer to [Known Issues](#).

AvePoint Online Services 1 Service Pack 1

Release Date: April 2014

- If an AvePoint Online Services (AOS) user attempts to log in with an incorrect password three times, the user's account locks down as a security measure. AOS Service Pack 1 adds support for super administrators to have the ability to unlock accounts for end users who are locked out due to failed password attempts.

For the known issues for this release, refer to [Known Issues](#).

Known Issues

Known Issues	Identified in Version	Fixed In Version
AvePoint Online Services now supports Office 365 Germany. Currently, only the Office 365 service account authentication method is supported. The Office 365 app profile authentication method will be supported in a later release.	2.11	
The User Role information does not display when viewing the details of a service account profile with MFA enabled. Root cause: The user role information cannot be retrieved when MFA is enabled.	2.5	
In an advanced mode dynamic object registration profile, the criteria for filtering SharePoint Online site collections contain Size . When a site collection size is calculated, the size of second recycle bin of the site collection is not included.	2.5	
Due to a Microsoft Graph API limitation, AvePoint Online Services cannot scan Exchange Online in-place archived mailboxes.	2.2	

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