

# AvePoint Online Services for Partners

Release Notes

# Table of Contents

- AvePoint Online Services for Partners July 2018 ..... 3
  - New Features and Improvements** ..... 3
- AvePoint Online Services for Partners June 2018..... 4
  - New Features and Improvements**..... 4
- AvePoint Online Services for Partners May 2018 ..... 5
  - New Features and Improvements**..... 5
- AvePoint Online Services for Partners April 2018 ..... 6
  - New Features and Improvements**..... 6
- AvePoint Online Services for Partners March 2018 ..... 7
  - New Features and Improvements**..... 7
- AvePoint Online Services for Partners January 2018..... 8
  - New Features and Improvements**..... 8
- AvePoint Online Services for Partners 2 Service Pack 6..... 9
  - New Features and Improvements**..... 9
- AvePoint Online Services for Partners 2 Service Pack 5..... 10
  - New Features and Improvements**..... 10
- AvePoint Online Services for Partners 2 Service Pack 4 ..... 11
  - New Features and Improvements**..... 11
- AvePoint Online Services for Partners 2 Service Pack 3..... 12
  - New Features and Improvements**..... 12
- AvePoint Online Services for Partners 2 Service Pack 2..... 13
  - New Features and Improvements**..... 13
- AvePoint Online Services for Partners 2 Service Pack 1 ..... 14
  - New Features and Improvements**..... 14
- AvePoint Online Services for Partners 2 ..... 15
  - New Features and Improvements**..... 15

AvePoint Online Partner Services 1 Service Pack 7.....	16
<b>New Features and Improvements</b> .....	<b>16</b>
AvePoint Online Partner Services 1 Service Pack 6.....	17
<b>New Features and Improvements</b> .....	<b>17</b>
AvePoint Online Partner Services 1 Service Pack 5.....	18
<b>New Features and Improvements</b> .....	<b>18</b>
AvePoint Online Partner Services 1 Service Pack 4.....	19
<b>New Features and Improvements</b> .....	<b>19</b>
AvePoint Online Partner Services 1 Service Pack 3.....	20
<b>New Features and Improvements</b> .....	<b>20</b>
AvePoint Online Partner Services 1 Service Pack 2.....	21
<b>New Features and Improvements</b> .....	<b>21</b>
Notices and Copyright Information.....	22

# AvePoint Online Services for Partners July 2018

Release Date: July 22, 2018

## New Features and Improvements

- Made improvements to license management functionality.
- Partners can now click **Expire Now** to make a customer's license expire immediately on the Enterprise license settings page.

# AvePoint Online Services for Partners June 2018

Release Date: June 17, 2018

## New Features and Improvements

- General improvements for enhanced functionality.

# AvePoint Online Services for Partners May 2018

Release Date: May 20, 2018

## New Features and Improvements

- AvePoint Online Services for Partners will now collect the license usage of services.
- Partners can now create custom reports with pie charts.
- The **Capacity Tiers** field has been removed from the license settings of AvePoint Cloud Backup for Office 365. The tiers (3 GB/User/Year, 5 GB/User/Year, 10 GB/User/Year, 15 GB/User/Year, and 20 GB/User/Year) have been added as a License Model. The License Model options available to partners are determined by the licenses they purchased from AvePoint.
- Partners can now create tags and apply tags to customer accounts. They can also filter customer accounts by tags.

# AvePoint Online Services for Partners April 2018

Release Date: April 15, 2018

## New Features and Improvements

- When assigning the AvePoint Cloud Backup for Office 365 license to customers, you can now select the license model, **Capacity Tiers**, **Unlimited Users**, or **Unlimited Organization**, based on the licenses you purchased from AvePoint. If you purchase Capacity Tiers licenses for different customer tiers (3 GB/User/Year, 5 GB/User/Year, 10 GB/User/Year, 15 GB/User/Year, or 20 GB/User/Year), you can now select the customer tier when assigning the license to customers.
- A pop-up window showing the product version, published date, and new features in this release will automatically appear in your first login after each release date.
- When assigning the trial license for AvePoint Cloud Backup for Office 365 to customers who use AvePoint storage, you can now set unlimited retention for data retention.
- When assigning the enterprise license for AvePoint Cloud Backup for Office 365 to customers who use AvePoint storage, you can now set data retention. The **Retention** options available to you are determined by the licenses you purchased from AvePoint.
- The **Storage Consumption Report** and **Customer Operations Report** can now provide reports for AvePoint Cloud Backup for Dynamics 365.
- The expiration date of the license purchased from a marketplace is now shown as **Monthly Subscribed** or **Annually Subscribed**, rather than the last day of each month.

# AvePoint Online Services for Partners March 2018

Release Date: March 18, 2018

## New Features and Improvements

- You can now assign licenses for AvePoint Cloud Backup for Dynamics 365 service to customers.



# AvePoint Online Services for Partners January 2018

Release Date: January 21, 2018

## New Features and Improvements

- The Governance Automation Online service is now called AvePoint Cloud Governance.
- The license status of the customer account will be set to **Out of Policy** when the purchased license for AvePoint Cloud Backup for Office 365 service does not provide enough capacity for all protected Office 365 objects.
- Updated the logo for AvePoint Online Services for Partners.

# AvePoint Online Services for Partners 2 Service Pack 6

Release Date: December 17, 2017

## New Features and Improvements

- On the **Customer Directory** page, you can now access a customer's online service environment by clicking the service name under the **Service** column. You can then directly access the AvePoint Online Services environment from the accessed online environment.
- There is now a prompt message to inform partners that when they access a customer's AvePoint Online Services environment, the open customer login session will time out.

# AvePoint Online Services for Partners 2 Service Pack 5

Release Date: November 19, 2017

## New Features and Improvements

- AvePoint Online Services for Office 365 will now charge tenants according to the number of **Assigned Office 365 Licenses**, rather than the number of **Available Office 365 Licenses**.

# AvePoint Online Services for Partners 2 Service Pack 4

Release Date: October 22, 2017

## New Features and Improvements

- Both the Trial and Enterprise licenses of the AvePoint Cloud Backup service do not include the license for the Exchange Online Public Folder module. If customers want to back up Exchange Online public folders via AvePoint Cloud Backup, they need to contact AvePoint Sales to purchase the license of the Exchange Online Public Folder module first.
- You can now change the tenant owner of your AvePoint Online Services for Partners platform by clicking the **Change Tenant Owner** button on the **User Management** page.

# AvePoint Online Services for Partners 2 Service Pack 3

Release Date: August 20, 2017

## New Features and Improvements

- General improvements for enhanced functionality.

# AvePoint Online Services for Partners 2 Service Pack 2

Release Date: July 23, 2017

## New Features and Improvements

- You can now view summaries of the **Customer Operations Report** and **Storage Consumption Report** for all customers.
- When assigning the AvePoint Cloud Backup licenses to customers for the first time, partners can now define whether or not customers will use custom storage.
- The **All Time** option was added into the **TIME RANGE** filter on the **VIEW DETAILS** page of the **Storage Consumption Report**.
- Added the troubleshooting profile for AvePoint Cloud Backup.
- You can now generate the **Storage Consumption Report** for AvePoint Cloud Archiving.

# AvePoint Online Services for Partners 2 Service Pack 1

Release Date: June 18, 2017

## New Features and Improvements

- Added the Service Type field to distinguish the Basic, Standard, and Premier Enterprise licenses of DocAve Backup for Salesforce®.
- Added support for AvePoint Cloud Backup.
- Changed the license model. Now DocAve Backup for Salesforce® and the following Office 365 services are provided to partners:
  - AvePoint Cloud Backup
  - AvePoint Cloud Management
  - AvePoint Cloud Archiving
  - Governance Automation Online (Includes AvePoint Cloud Management)
  - Compliance Guardian Online
  - File Share Integrator Online
  - AvePoint Cloud Insights
- The Customer Operations Report now shows the site connection number of File Share Navigator Online and data collection status of AvePoint Cloud Insights.
- Added new notifications. If a user deletes a customer, a notification e-mail will be sent to the partner system account and the operator. If a partner system account deletes a customer, a notification e-mail will only be sent to the partner system account.

# AvePoint Online Services for Partners 2

Release Date: May 21, 2017

## New Features and Improvements

- The name of the platform has been changed to AvePoint Online Services for Partners.
- Updated the design of the following pages in AvePoint Online Services for Partners: **Home, Customer Directory, Settings, Report, Customer Operations Report, License Usage, Storage Consumption Report, and User Activity Report.**
- Added an **FAQ** page to show questions and answers that customers may encounter when using the AvePoint Online Services for Partners portal.



# AvePoint Online Partner Services 1 Service Pack 7

Release Date: March 19, 2017

## New Features and Improvements

- Adjusted the **License Modification History** report to display a partner's DocAve Online license information by module.
- Partners can now assign DocAve Online enterprise license to customers by module In the **Invite Customer** page.
- Partners can now assign and manage their customers' DocAve Online licenses by module in the **Manage License** page.

# AvePoint Online Partner Services 1 Service Pack 6

Release Date: February 19, 2017

## New Features and Improvements

Minor edits and improvements.

# AvePoint Online Partner Services 1 Service Pack 5

Release Date: January 15, 2017

## New Features and Improvements

- Administrators and users who have the **License Usage** permission are now able to view their AvePoint Online Services product license usage, and allow administrators to view and export the license modification history report.
- Administrators and users who have the **Storage Consumption Report** permission are now able to view their customer's storage consumption.
- When a partner's license is modified, the system will send notification e-mails to the partner account and its account manager automatically.
- When a license of a partner's customer is modified, the system will send notification e-mails to the customer account and partner account automatically.

# AvePoint Online Partner Services 1 Service Pack 4

Release Date: December 18, 2016

## New Features and Improvements

- You can now sign into AvePoint Online Partner Services with an Office 365 account.
- Partners can now sign up for AvePoint Online Partner Services by themselves with an Office 365 account.

# AvePoint Online Partner Services 1 Service Pack 3

Release Date: November 20, 2016

## New Features and Improvements

- AvePoint Online Partner Services allows partners to create customized invitation e-mail templates and set them as default ones. After a user or customer is invited to the system, AvePoint Online Partner Services will send an e-mail to the user or customer via the default invitation e-mail template.

# AvePoint Online Partner Services 1 Service Pack 2

Release Date: October 16, 2016

## New Features and Improvements

- Support AvePoint Cloud Insights in AvePoint Online Partner Services.
- Partners can now invite additional administrators into the AvePoint Online Partner Services interface. Users can be placed in security groups, delegated management tasks and be assigned to manage specific customer accounts.
- The **Customer Operations Report** histogram has been changed to a line graph.
- On the **Home** page, **Today** is now an option of the **Time Range** drop-down list.
- There is now support for Mozilla Firefox browser.

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