

AvePoint Online Services for Partners

Release Notes

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AvePoint Online Services for Partners January 2018

New Features and Improvements

- The Governance Automation Online service is now called AvePoint Cloud Governance.
- The license status of the customer account will be set to **Out of Policy** when the purchased license for AvePoint Cloud Backup for Office 365 service does not provide enough capacity for all protected Office 365 objects.
- Updated the logo for AvePoint Online Services for Partners.

AvePoint Online Services for Partners 2 Service Pack 6

Release: December 17, 2017

New Features and Improvements

- On the **Customer Directory** page, you can now access a customer's online service environment by clicking the service name under the **Service** column. You can then directly access the AvePoint Online Services environment from the accessed online environment.
- There is now a prompt message to inform partners that when they access a customer's AvePoint Online Services environment, the open customer login session will time out.

AvePoint Online Services for Partners 2 Service Pack 5

Release: November 19, 2017

New Features and Improvements

- AvePoint Online Services for Office 365 will now charge tenants according to the number of **Assigned Office 365 Licenses**, rather than the number of **Available Office 365 Licenses**.

AvePoint Online Services for Partners 2 Service Pack 4

Release: October 22, 2017

New Features and Improvements

- Both the Trial and Enterprise licenses of the AvePoint Cloud Backup service do not include the license for the Exchange Online Public Folder module. If customers want to back up Exchange Online public folders via AvePoint Cloud Backup, they need to contact AvePoint Sales to purchase the license of the Exchange Online Public Folder module first.
- You can now change the tenant owner of your AvePoint Online Services for Partners platform by clicking the **Change Tenant Owner** button on the **User Management** page.

AvePoint Online Services for Partners 2 Service Pack 3

Release: August 20, 2017

New Features and Improvements

- General improvements for enhanced functionality.

AvePoint Online Services for Partners 2 Service Pack 2

Release: July 23, 2017

New Features and Improvements

- You can now view summaries of the **Customer Operations Report** and **Storage Consumption Report** for all customers.
- When assigning the AvePoint Cloud Backup licenses to customers for the first time, partners can now define whether or not customers will use custom storage.
- The **All Time** option was added into the **TIME RANGE** filter on the **VIEW DETAILS** page of the **Storage Consumption Report**.
- Added the troubleshooting profile for AvePoint Cloud Backup.
- You can now generate the **Storage Consumption Report** for AvePoint Cloud Archiving.

AvePoint Online Services for Partners 2 Service Pack 1

Release: June 18, 2017

New Features and Improvements

- Added the Service Type field to distinguish the Basic, Standard, and Premier Enterprise licenses of DocAve Backup for Salesforce®.
- Added support for AvePoint Cloud Backup.
- Changed the license model. Now DocAve Backup for Salesforce® and the following Office 365 services are provided to partners:
 - AvePoint Cloud Backup
 - AvePoint Cloud Management
 - AvePoint Cloud Archiving
 - Governance Automation Online (Includes AvePoint Cloud Management)
 - Compliance Guardian Online
 - File Share Integrator Online
 - AvePoint Cloud Insights
- The Customer Operations Report now shows the site connection number of File Share Navigator Online and data collection status of AvePoint Cloud Insights.
- Added new notifications. If a user deletes a customer, a notification e-mail will be sent to the partner system account and the operator. If a partner system account deletes a customer, a notification e-mail will only be sent to the partner system account.

AvePoint Online Services for Partners 2

Release: May 21, 2017

New Features and Improvements

- The name of the platform has been changed to AvePoint Online Services for Partners.
- Updated the design of the following pages in AvePoint Online Services for Partners: **Home, Customer Directory, Settings, Report, Customer Operations Report, License Usage, Storage Consumption Report, and User Activity Report.**
- Added an **FAQ** page to show questions and answers that customers may encounter when using the AvePoint Online Services for Partners portal.

AvePoint Online Partner Services 1 Service Pack 7

Release: March 19, 2017

New Features and Improvements

- Adjusted the **License Modification History** report to display a partner's DocAve Online license information by module.
- Partners can now assign DocAve Online enterprise license to customers by module In the **Invite Customer** page.
- Partners can now assign and manage their customers' DocAve Online licenses by module in the **Manage License** page.

AvePoint Online Partner Services 1 Service Pack 6

Release: February 19, 2017

New Features and Improvements

Minor edits and improvements.

AvePoint Online Partner Services 1 Service Pack 5

Release: January 15, 2017

New Features and Improvements

- Administrators and users who have the **License Usage** permission are now able to view their AvePoint Online Services product license usage, and allow administrators to view and export the license modification history report.
- Administrators and users who have the **Storage Consumption Report** permission are now able to view their customer's storage consumption.
- When a partner's license is modified, the system will send notification e-mails to the partner account and its account manager automatically.
- When a license of a partner's customer is modified, the system will send notification e-mails to the customer account and partner account automatically.

AvePoint Online Partner Services 1 Service Pack 4

Release: December 18, 2016

New Features and Improvements

- You can now sign into AvePoint Online Partner Services with an Office 365 account.
- Partners can now sign up for AvePoint Online Partner Services by themselves with an Office 365 account.

AvePoint Online Partner Services 1 Service Pack 3

Release: November 20, 2016

New Features and Improvements

- AvePoint Online Partner Services allows partners to create customized invitation e-mail templates and set them as default ones. After a user or customer is invited to the system, AvePoint Online Partner Services will send an e-mail to the user or customer via the default invitation e-mail template.

AvePoint Online Partner Services 1 Service Pack 2

Release: October 16, 2016

New Features and Improvements

- Support AvePoint Cloud Insights in AvePoint Online Partner Services.
- Partners can now invite additional administrators into the AvePoint Online Partner Services interface. Users can be placed in security groups, delegated management tasks and be assigned to manage specific customer accounts.
- The **Customer Operations Report** histogram has been changed to a line graph.
- On the **Home** page, **Today** is now an option of the **Time Range** drop-down list.
- There is now support for Mozilla Firefox browser.

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