

AvePoint Perimeter Online

Release Notes

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AvePoint Perimeter Online 1.4

Release Date: June 18, 2017

New Features and Improvements

- If you have installed AvePoint Compliance Guardian 4.2.1 or later in your environment, you can integrate Compliance Guardian with Perimeter Online Secure Share feature to control the file sharing. You can configure the Classification Code Options to define the classification codes for filtering the files that can be shared through the AvePoint Perimeter Secure Share feature. The files will be scanned by AvePoint Compliance Guardian when you share them using Secure Share in SharePoint, or when users that are shared with view, edit, download, or upload files in the AvePoint Perimeter Online Portal. The files with classification codes that are in the blacklist or out of the whitelist cannot be shared.
- Users can now add AD groups and assign user roles to AD groups through **User/AD Group Management**.

Known Issues

- In the Perimeter Online Portal, if a shared file has been locked and downloaded for editing, after the edited file is successfully uploaded to overwrite the existing one, the page will be automatically refreshed. However, the existing file is still locked.
Root cause: The issue is due to the latency on overwriting the existing file.
- In the Perimeter Online Portal, users cannot upload a new file to folder whose name exceeds the character length.
Root cause: This issue is due to an Office Online limitation. The character length of SharePoint URL cannot exceed 260. When the character length of a shared folder's SharePoint URL is almost 260, users may not be able to upload a new file to the folder.
- In the Perimeter Online Portal, when a user edits a shared file via Firefox or Chrome browser, the images in this shared file cannot be displayed.
Root cause: This issue is due to the network overtime while downloading the images from SharePoint Online.
- In the Perimeter Online Portal, when editing a shared file in a browser, and the file is not contained in any folders, when a user saves the modifications, but does not close the editing page, the version number of the edited file is updated in SharePoint Online, but it is not updated in the Perimeter Online Portal. Only when the user closes the editing page, will the file's version number be updated in Perimeter Online Portal.
- In the Perimeter Online Portal, when users with **Download** or **Edit** permission view a shared Excel file with Excel Online and click **Download** button, the file cannot be downloaded; when users with **Edit** permission edit it in browser with Excel Online, and go to **File > Save As** page to

select the **Download a Copy** option, the file cannot be downloaded as well.

Root cause: This issue is due to the Office Online limitation.

- If a shared file has a watermark applied, the watermark will disappear when the shared file is edited in a browser with Office Online through the Perimeter Online portal. However, after the file is successfully saved, the watermark will return.

Root cause: Office Online does not support editing a file with watermark.

- In a SharePoint Online site, when folders are shared via **Secure Share** feature, the **Edit Only in Browser** option is still available.
- In the Perimeter Online Portal, when you edit a shared Excel file in a browser with Excel Online and save it, the modifications cannot be synchronized from the Perimeter Online Portal to SharePoint Online.

Root cause: The issue is due to the instability of test version of Office Online. For now, Microsoft only provides the test version of Office Online.

- In a SharePoint Online site, when you click the **Open Menu** button next to a file or folder to open the drop-down menu, in this list, the **Secure Share**, **Secure Shared With**, and **Secure Share Details** options are not displayed in their proper order.

Root cause: This issue is due to a SharePoint Online limitation.

- In the Perimeter Online Portal, when you click the **Download** button in **Secure Share Files** pages to download the selected shared file, the interface jumps to a new blank page. After a while, the interface will jump back to the normal page and the blank page will close automatically.

Root cause: This issue is due to an Office Online limitation.

- When you open the Perimeter Portal with the Safari browser on an iPad, users with **Download** or **Edit** permission can only view the shared files after clicking the **Download** button.

Root cause: The Safari browser in iOS system does not support downloading files.

- In the same browser, if users have logged into the Perimeter Online Portal with a different account or the login of Perimeter Online Portal has timed out, they cannot directly access the shared files and folders via the link in an e-mail notification.

Workaround: Users can log out the Perimeter Online Portal first, and then directly access the shared files and folders via the link in the e-mail notification.

- When you view the **Dashboard** page via Google Chrome with a bookmark toolbar, and click **Secure Share Files** to access the **Secure Share Files** page, the scroll bar will disappear.

Root cause: The height of the **Dashboard** page is higher than the height of a Google Chrome browser with a bookmark toolbar, so there is a scroll bar in the **Dashboard** page. While the height of the **Secure Share Files** page is appropriate to the browser and there is no scroll bar.

Workaround: Users can hide the bookmark toolbar in Google Chrome.

- In a SharePoint Online site opened in an Internet Explorer 10 browser, when you select files and folders and click **Secure Share** button in the ribbon, an error message page will appear.

Root cause: The issue is due to the instability of SharePoint API or if the login of SharePoint Online has timed out.

Workaround: Users can click **Open this content in a new window** in the error message page and log into the SharePoint Online site again. Users can also refresh the SharePoint Online site.

- SharePoint Online site collection administrators may not be able to view the content of a shared file or folder by clicking the file or folder name in the **AvePoint Perimeter Online Portal > View Details of Accessed Times Ranking** page.

Root cause: Microsoft Online service is used for viewing the content of the shared file. There may be errors that occurred on the Microsoft Online server.
- If the SharePoint Online site collection administrators enter an e-mail address in wrong format when adding users to a **Shared With Group**, an error message does not appear, but the e-mail address will be displayed in text form and cannot be recognized as a valid e-mail address.

Workaround: Enter the e-mail address in the format of someone@domain.com.
- The users with whom the files or folders are shared do not receive e-mail notifications sent by their Office 365 Mail add-in.

Root cause: The e-mail is intercepted by Microsoft spam abuse detector.

Workaround: Check the mail box of the Office 365 Mail add-in to find the bounced message.
- The shared OneNote files in Perimeter Online Portal cannot be viewed in the browser with OneNote Online.

Root cause: This issue is due to a SharePoint Online limitation.

Workaround: The OneNote files will be viewed in the browser with Word Online.
- When you select more than one file or folder in SharePoint Online sites, then, click the **More** button, a drop-down list appears and the **Secure Share** option will disappear from the drop-down list.

Root cause: This issue is due to a SharePoint Online limitation.

Workaround: Users can click **Secure Share** on the ribbon of the **FILES** tab, or click the **Open Menu** button in the same row of corresponding file or folder to select the **Secure Share** from the drop-down list.
- There is a scroll bar in the drop-down list when users click **Open Menu** button of corresponding file or folder.

Root cause: This issue is due to a SharePoint Online limitation.
- The display of the content in **VSDX** files opened in Perimeter Online Portal is different from the content displayed in SharePoint Online.

Root cause: This issue is due to an Aspose's limitation.
- In the Perimeter Online Portal, if a SharePoint Online user opens a shared file that cannot be accessed by e-mail users via Word Online, and there are no operations on this file for a period of time, if the user clicks **Download** on the upper-right corner of this page, the page will switch to the **Sign In** page, and the SharePoint Online user cannot log into Perimeter Online Portal.

Root cause: When the login session is timed out, the page switches to the **Sign In** page instead of the timeout page from which the SharePoint Online user can go back to the site and access the Perimeter Online Portal again. As a result, when accessing the Perimeter Online Portal via **Sign In** page, the user will be treated as an e-mail user.

Workaround: Users can log into Perimeter Online Portal again from the SharePoint site.
- In Perimeter Online Portal, the **DWG** files cannot be converted to PDF format.

Root cause: This issue is due to an Aspose's limitation.

- The display of the content in MHT or HTML files opened in the Perimeter Online Portal is different from the ones displayed in SharePoint Online.
Root cause: This issue is due to the Aspose's limitation.
- In the Perimeter Online Portal, when a user edits a file in a browser, the status of the corresponding file in the SharePoint Online site is changed to Checked Out. When you refresh the editing page and go to the SharePoint Online site where the file resides, and refresh the SharePoint Online page as well. As a result, the status of edited file in SharePoint is changed from Checked Out to Check In, and users can view the latest modifications in the content.
- In the Perimeter Online Portal, when you upload a new file to a shared folder. the user cannot view this file in browser after it is successfully uploaded.
- When you delete a shared file from a SharePoint Online site, when this file is being edited in a browser with Office Online in Perimeter Online Portal, the modifications of this file can be saved in Office Online and there is no error message to remind the current user that the file has been deleted.
- When a user views a large image file via Word Online, the dimensions of this image will be changed.

AvePoint Perimeter Online 1.3

Release Date: March 23, 2017

New Features and Improvements

- In the AvePoint Perimeter Online Portal, files will be scanned for viruses before they are uploaded. If files contain viruses, the upload will fail.
- In the AvePoint Perimeter Online Portal, **Multi-Factor Authentication** configuration was added in the **Security Settings** of the **Settings** page. With multi-factor authentication enabled, users who log into Perimeter Online via external links will receive an authentication e-mail. The e-mail includes a verification code for further account verification.
- In the AvePoint Perimeter Online Portal, added the **File/Folder Attribute Options** in **Secure Share Options** on the **Settings** page. SharePoint Online site collection administrators can filter the files or folders that can be shared via the **AvePoint Perimeter Secure Share feature** by their attributes.
- In AvePoint Perimeter Online Portal, added the **Role Management** configuration in **User Settings** on the **Settings** page. SharePoint Online site collection administrators can assign roles with different permissions to different users within the same tenant. By default, the **Administrator**, **Auditor**, **Business Manager**, **Quick Share User**, and **Collaborator** roles are created automatically, and they cannot be edited or deleted.
- AvePoint Perimeter Online now supports Japanese localization.
- In the AvePoint Perimeter Online Portal, besides entering usernames, users can also add Active Directory group names.
- In the **Administrator** View of the dashboard, SharePoint Online site collection administrators can view all audit records of the shared items by clicking the **View Audit Records** on the upper-right corner of the chart to access the **Dashboard > View Audit Records** page.

Known Issues

- In the Perimeter Online Portal, if a shared file has been locked and downloaded for editing, after the edited file is successfully uploaded to overwrite the existing one, the page will be automatically refreshed. However, the existing file is still locked.
Root cause: The issue is due to the latency on overwriting the existing file.
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Root cause: This issue is due to an Office Online limitation. The character length of SharePoint URL cannot exceed 260. When the character length of a shared folder's SharePoint URL is almost 260, users may not be able to upload a new file to the folder.
- In the Perimeter Online Portal, when a user edits a shared file via Firefox or Chrome browser, the images in this shared file cannot be displayed.

Root cause: This issue is due to the network overtime while downloading the images from SharePoint Online.

- In the Perimeter Online Portal, when editing a shared file in a browser, and the file is not contained in any folders, when a user saves the modifications, but does not close the editing page, the version number of the edited file is updated in SharePoint Online, but it is not updated in the Perimeter Online Portal. Only when the user closes the editing page, will the file's version number be updated in Perimeter Online Portal.

- In the Perimeter Online Portal, when users with **Download** or **Edit** permission view a shared Excel file with Excel Online and click **Download** button, the file cannot be downloaded; when users with **Edit** permission edit it in browser with Excel Online, and go to **File > Save As** page to select the **Download a Copy** option, the file cannot be downloaded as well.

Root cause: This issue is due to the Office Online limitation.

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Root cause: Office Online does not support editing a file with watermark.

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Root cause: The Safari browser in iOS system does not support downloading files.

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Workaround: Users can log out the Perimeter Online Portal first, and then directly access the shared files and folders via the link in the e-mail notification.

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Root cause: Microsoft Online service is used for viewing the content of the shared file. There may be errors that occurred on the Microsoft Online server.

- If the SharePoint Online site collection administrators enter an e-mail address in wrong format when adding users to a **Shared With Group**, an error message does not appear, but the e-mail address will be displayed in text form and cannot be recognized as a valid e-mail address.

Workaround: Enter the e-mail address in the format of someone@domain.com.

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Root cause: The e-mail is intercepted by Microsoft spam abuse detector.

Workaround: Check the mail box of the Office 365 Mail add-in to find the bounced message.

- The shared OneNote files in Perimeter Online Portal cannot be viewed in the browser with OneNote Online.

Root cause: This issue is due to a SharePoint Online limitation.

Workaround: The OneNote files will be viewed in the browser with Word Online.

- When you select more than one file or folder in SharePoint Online sites, then, click the **More** button, a drop-down list appears and the **Secure Share** option will disappear from the drop-down list.

Root cause: This issue is due to a SharePoint Online limitation.

Workaround: Users can click **Secure Share** on the ribbon of the **FILES** tab, or click the **Open Menu** button in the same row of corresponding file or folder to select the **Secure Share** from the drop-down list.

- There is a scroll bar in the drop-down list when users click **Open Menu** button of corresponding file or folder.

Root cause: This issue is due to a SharePoint Online limitation.

- The display of the content in **VSDX** files opened in Perimeter Online Portal is different from the content displayed in SharePoint Online.

Root cause: This issue is due to an Aspose's limitation.

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Root cause: When the login session is timed out, the page switches to the **Sign In** page instead of the timeout page from which the SharePoint Online user can go back to the site and access the Perimeter Online Portal again. As a result, when accessing the Perimeter Online Portal via **Sign In** page, the user will be treated as an e-mail user.
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- In the Perimeter Online Portal, when you upload a new file to a shared folder. the user cannot view this file in browser after it is successfully uploaded.
- When you delete a shared file from a SharePoint Online site, when this file is being edited in a browser with Office Online in Perimeter Online Portal, the modifications of this file can be saved in Office Online and there is no error message to remind the current user that the file has been deleted.
- When a user views a large image file via Word Online, the dimensions of this image will be changed.

AvePoint Perimeter Online 1.2

Release Date: November 20, 2016

New Features and Improvements

- In a SharePoint Online site, the **Modified By (AvePoint Perimeter)** column has been added to record the revision history of the shared with users who have edited the shared files.
- All users who log into the AvePoint Perimeter Online Portal can now view their own user roles through **My Profile** and get an overview for what someone in this role can do.
- When a new user logs into the Perimeter Online Portal for the first time, a Start Wizard will now appear to introduce the basic features in the portal.
- Improved the page layout on the **Account Registration** page. Users can now upload their pictures and complete their user profile settings.
- Users that do not have any items shared with them are not allowed to register or log into the Perimeter Online Portal.
- In the Perimeter Online Portal, in addition to files, users can now also define folders or libraries that can be shared via the AvePoint Perimeter Secure Share feature by configuring the **File/Folder/Library Name Options**.

Known Issues

- In the Perimeter Online Portal, if a shared file has been locked and downloaded for editing, after the edited file is successfully uploaded to overwrite the existing one, the page will be automatically refreshed. However, the existing file is still locked.
Root cause: The issue is due to the latency on overwriting the existing file.
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Root cause: This issue is due to an Office Online limitation. The character length of SharePoint URL cannot exceed 260. When the character length of a shared folder's SharePoint URL is almost 260, users may not be able to upload a new file to the folder.
- In the Perimeter Online Portal, when a user edits a shared file via Firefox or Chrome browser, the images in this shared file cannot be displayed.
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- In the Perimeter Online Portal, when editing a shared file in a browser, and the file is not contained in any folders, when a user saves the modifications, but does not close the editing page, the version number of the edited file is updated in SharePoint Online, but it is not updated in the Perimeter Online Portal. Only when the user closes the editing page, will the file's version number be updated in Perimeter Online Portal.
- In the Perimeter Online Portal, when users with **Download** or **Edit** permission view a shared Excel file with Excel Online and click **Download** button, the file cannot be downloaded; when

users with **Edit** permission edit it in browser with Excel Online, and go to **File > Save As** page to select the **Download a Copy** option, the file cannot be downloaded as well.

Root cause: This issue is due to the Office Online limitation.

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Root cause: When the login session is timed out, the page switches to the **Sign In** page instead of the timeout page from which the SharePoint Online user can go back to the site and access the Perimeter Online Portal again. As a result, when accessing the Perimeter Online Portal via **Sign In** page, the user will be treated as an e-mail user.

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- When a user views a large image file via Word Online, the dimensions of this image will be changed.

AvePoint Perimeter Online 1.1.1

Release Date: October 16 2016

New Features and Improvements

- You can now view secure shared PDF files via FlexPaper viewer.
- Added the field to select a SharePoint site to apply file name options when SharePoint site collection administrators access AvePoint Perimeter Online portal from the AvePoint Online Services interface.
- AvePoint Perimeter Online now obtains the security token via vCLOUD API when it is accessed from AvePoint Online Services interface.

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- In the Perimeter Online Portal, when you edit a shared Excel file in a browser with Excel Online and save it, the modifications cannot be synchronized from the Perimeter Online Portal to SharePoint Online.
Root cause: The issue is due to the instability of test version of Office Online. For now, Microsoft only provides the test version of Office Online.
- In a SharePoint Online site, when you click the **Open Menu** button next to a file or folder to open the drop-down menu, in this list, the **Secure Share**, **Secure Shared With**, and **Secure Share Details** options are not displayed in their proper order.
Root cause: This issue is due to a SharePoint Online limitation.
- In the Perimeter Online Portal, when you click the **Download** button in **Secure Share Files** pages to download the selected shared file, the interface jumps to a new blank page. After a while, the interface will jump back to the normal page and the blank page will close automatically.
Root cause: This issue is due to an Office Online limitation.
- When you open the Perimeter Portal with the Safari browser on an iPad, users with **Download** or **Edit** permission can only view the shared files after clicking the **Download** button.
Root cause: The Safari browser in iOS system does not support downloading files.
- In the same browser, if users have logged into the Perimeter Online Portal with a different account or the login of Perimeter Online Portal has timed out, they cannot directly access the shared files and folders via the link in an e-mail notification.
Workaround: Users can log out the Perimeter Online Portal first, and then directly access the shared files and folders via the link in the e-mail notification.
- When you view the **Dashboard** page via Google Chrome with a bookmark toolbar, and click **Secure Share Files** to access the **Secure Share Files** page, the scroll bar will disappear.
Root cause: The height of the **Dashboard** page is higher than the height of a Google Chrome browser with a bookmark toolbar, so there is a scroll bar in the **Dashboard** page. While the height of the **Secure Share Files** page is appropriate to the browser and there is no scroll bar.
Workaround: Users can hide the bookmark toolbar in Google Chrome.
- In a SharePoint Online site opened in an Internet Explorer 10 browser, when you select files and folders and click **Secure Share** button in the ribbon, an error message page will appear.
Root cause: The issue is due to the instability of SharePoint API or if the login of SharePoint Online has timed out.
Workaround: Users can click **Open this content in a new window** in the error message page and log into the SharePoint Online site again. Users can also refresh the SharePoint Online site.
- SharePoint Online site collection administrators may not be able to view the content of a shared file or folder by clicking the file or folder name in the **AvePoint Perimeter Online Portal > View Details of Accessed Times Ranking** page.
Root cause: Microsoft Online service is used for viewing the content of the shared file. There may be errors that occurred on the Microsoft Online server.

- If the SharePoint Online site collection administrators enter an e-mail address in wrong format when adding users to a **Shared With Group**, an error message does not appear, but the e-mail address will be displayed in text form and cannot be recognized as a valid e-mail address.
Workaround: Enter the e-mail address in the format of someone@domain.com.
- The users with whom the files or folders are shared do not receive e-mail notifications sent by their Office 365 Mail add-in.
Root cause: The e-mail is intercepted by Microsoft spam abuse detector.
Workaround: Check the mail box of the Office 365 Mail add-in to find the bounced message.
- The shared OneNote files in Perimeter Online Portal cannot be viewed in the browser with OneNote Online.
Root cause: This issue is due to a SharePoint Online limitation.
Workaround: The OneNote files will be viewed in the browser with Word Online.
- When you select more than one file or folder in SharePoint Online sites, then, click the **More** button, a drop-down list appears and the **Secure Share** option will disappear from the drop-down list.
Root cause: This issue is due to a SharePoint Online limitation.
Workaround: Users can click **Secure Share** on the ribbon of the **FILES** tab, or click the **Open Menu** button in the same row of corresponding file or folder to select the **Secure Share** from the drop-down list.
- There is a scroll bar in the drop-down list when users click **Open Menu** button of corresponding file or folder.
Root cause: This issue is due to a SharePoint Online limitation.
- The display of the content in **VSDX** files opened in Perimeter Online Portal is different from the content displayed in SharePoint Online.
Root cause: This issue is due to an Aspose's limitation.
- In the Perimeter Online Portal, if a SharePoint Online user opens a shared file that cannot be accessed by e-mail users via Word Online, and there are no operations on this file for a period of time, if the user clicks **Download** on the upper-right corner of this page, the page will switch to the **Sign In** page, and the SharePoint Online user cannot log into Perimeter Online Portal.
Root cause: When the login session is timed out, the page switches to the **Sign In** page instead of the timeout page from which the SharePoint Online user can go back to the site and access the Perimeter Online Portal again. As a result, when accessing the Perimeter Online Portal via **Sign In** page, the user will be treated as an e-mail user.
Workaround: Users can log into Perimeter Online Portal again from the SharePoint site.
- In Perimeter Online Portal, the **DWG** files cannot be converted to PDF format.
Root cause: This issue is due to an Aspose's limitation.
- The display of the content in MHT or HTML files opened in the Perimeter Online Portal is different from the ones displayed in SharePoint Online.
Root cause: This issue is due to the Aspose's limitation.
- In the Perimeter Online Portal, when a user edits a file in a browser, the status of the corresponding file in the SharePoint Online site is changed to Checked Out. When you refresh

the editing page and go to the SharePoint Online site where the file resides, and refresh the SharePoint Online page as well. As a result, the status of edited file in SharePoint is changed from Checked Out to Check In, and users can view the latest modifications in the content.

- In the Perimeter Online Portal, when you upload a new file to a shared folder. the user cannot view this file in browser after it is successfully uploaded.
- When you delete a shared file from a SharePoint Online site, when this file is being edited in a browser with Office Online in Perimeter Online Portal, the modifications of this file can be saved in Office Online and there is no error message to remind the current user that the file has been deleted.
- When a user views a large image file via Word Online, the dimensions of this image will be changed.

AvePoint Perimeter Online

Release Date: August 2016

New Features and Improvements

- Batch User Upload - When configuring **User Options** to define the users who can share files, folders, and libraries with others using Secure Share, users can upload a **CSV** file containing a user list through the **Upload user list** feature.
- Report Dashboard Improvement - Added the **Administrator** and **Sharer/Collaborator** views in **Dashboard**. In the **Administrator** view of dashboard, SharePoint site collection administrators can get an overview for the rankings of the users sharing items most, the items being shared most, the shared items being accessed most, the external users accessing the Perimeter Online Portal most, and the domains of the recipients being shared with most within a certain period. In the **Sharer/Collaborator** view of dashboard, SharePoint online users can get an overview on the rankings of recipients in your sharing, the items shared by you, the senders who shared items with you, and items shared with you within a certain period, and e-mail users can get an overview on the rankings of the senders who share items with you, and the items shared with you within a certain period.
- User Role Management – When you navigate to **Settings > User Management**, SharePoint Online site collection administrators can assign roles with different permission to different SharePoint Online users within the same tenant.
- In the **Dashboard > View All Users Who Secure Shared** page, **E-mail** information of each user who secure shared is now displayed
- When you navigate to **Settings > License Management** page, SharePoint site collection administrators can assign the user seats manually by selecting the **Assign user seats manually** option. Otherwise, the user seats will be automatically assigned to the SharePoint Online users according to the time order using the Secure Share feature.
- In Perimeter Online Portal, if a request of user operation times out, a message will appear to inform the user to refresh the page.
- Support sharing a library in SharePoint Online with SharePoint Online users and e-mail users.
- Watermark has been added in all of the Search text boxes of Perimeter Online Portal to inform users about what can be used for searching.
- Added support for deleting one or more sharing records of a shared item in **All Shared Files** and **My Shared Files** pages of Perimeter Online Portal. When the sharing records are deleted, the shared item in corresponding sharing records is revoked at the same time.
- All of the units of file size displayed on the interfaces of Perimeter Online Portal is now **KB**.
- When configuring the **File Size Options**, support selecting either **MB** or **KB** as the unit for the configured file type.
- In **Secure Share Files**, if a user has **Edit** permission, the user can click the setting button in the row of the selected shared file, and select the **Lock & Download for Editing** option to lock and

download the shared file for editing. After finishing editing the copy of the shared file, the user can select **Upload the Edited File** option to overwrite the selected file.

- In the **Secure Share** window, the prompt message was added to inform users that the **Edit Only in Browser** permission only supports the following file types: .pptx, .xlsx, and .docx.
- In the **Secure Share** window, users can copy multiple e-mail addresses separated with semicolons in the **Enter users** text box.
- All shared files with watermarks will be downloaded as **PDF** files from Perimeter Online Portal, and the watermarks will remain as well.

Known Issues

- In the Perimeter Online Portal, if a shared file has been locked and downloaded for editing, after the edited file is successfully uploaded to overwrite the existing one, the page will be automatically refreshed. However, the existing file is still locked.
Root cause: The issue is due to the latency on overwriting the existing file.
- In the Perimeter Online Portal, when a user edits a shared file via Firefox or Chrome browser, the images in this shared file cannot be displayed.
Root cause: This issue is due to the network overtime while downloading the images from SharePoint Online.
- In a SharePoint Online site, when folders are shared via **Secure Share** feature, the **Edit Only in Browser** option is still available.
- In a SharePoint Online site, when you click the **Open Menu** button next to a file or folder to open the drop-down menu, in this list, the **Secure Share**, **Secure Shared With**, and **Secure Share Details** options are not displayed in their proper order.
Root cause: This issue is due to a SharePoint Online limitation.
- In the Perimeter Online Portal, when you click the **Download** button in **Secure Share Files** pages to download the selected shared file, the interface jumps to a new blank page. After a while, the interface will jump back to the normal page and the blank page will close automatically.
Root cause: This issue is due to an Office Online limitation.
- When you view the **Dashboard** page via Google Chrome with a bookmark toolbar, and click **Secure Share Files** to access the **Secure Share Files** page, the scroll bar will disappear.
Root cause: The height of the **Dashboard** page is higher than the height of a Google Chrome browser with a bookmark toolbar, so there is a scroll bar in the **Dashboard** page. While the height of the **Secure Share Files** page is appropriate to the browser and there is no scroll bar.
Workaround: Users can hide the bookmark toolbar in Google Chrome.
- In a SharePoint Online site opened in an Internet Explorer 10 browser, when you select files and folders and click **Secure Share** button in the ribbon, an error message page will appear.
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Workaround: Enter the e-mail address in the format of someone@domain.com.
- The users with whom the files or folders are shared do not receive e-mail notifications sent by their Office 365 Mail add-in.

Root cause: The e-mail is intercepted by Microsoft spam abuse detector.

Workaround: Check the mail box of the Office 365 Mail add-in to find the bounced message.
- The shared OneNote files in Perimeter Online Portal cannot be viewed in the browser with OneNote Online.

Root cause: This issue is due to a SharePoint Online limitation.

Workaround: The OneNote files will be viewed in the browser with Word Online.
- When you select more than one file or folder in SharePoint Online sites, then, click the **More** button, a drop-down list appears and the **Secure Share** option will disappear from the drop-down list.

Root cause: This issue is due to a SharePoint Online limitation.

Workaround: Users can click **Secure Share** on the ribbon of the **FILES** tab, or click the **Open Menu** button in the same row of corresponding file or folder to select the **Secure Share** from the drop-down list.
- There is a scroll bar in the drop-down list when users click **Open Menu** button of corresponding file or folder.

Root cause: This issue is due to a SharePoint Online limitation.
- The display of the content in **VSDX** files opened in Perimeter Online Portal is different from the content displayed in SharePoint Online.

Root cause: This issue is due to an Aspose's limitation.
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Root cause: When the login session is timed out, the page switches to the **Sign In** page instead of the timeout page from which the SharePoint Online user can go back to the site and access the Perimeter Online Portal again. As a result, when accessing the Perimeter Online Portal via **Sign In** page, the user will be treated as an e-mail user.

Workaround: Users can log into Perimeter Online Portal again from the SharePoint site.
- In Perimeter Online Portal, the **DWG** files cannot be converted to PDF format.

Root cause: This issue is due to an Aspose's limitation.

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Root cause: This issue is due to the Aspose's limitation.
- In the Perimeter Online Portal, when a user edits a file in a browser, the status of the corresponding file in the SharePoint Online site is changed to Checked Out. When you refresh the editing page and go to the SharePoint Online site where the file resides, and refresh the SharePoint Online page as well. As a result, the status of edited file in SharePoint is changed from Checked Out to Check In, and users can view the latest modifications in the content.
- In the Perimeter Online Portal, when you upload a new file to a shared folder. the user cannot view this file in browser after it is successfully uploaded.
- When you delete a shared file from a SharePoint Online site, when this file is being edited in a browser with Office Online in Perimeter Online Portal, the modifications of this file can be saved in Office Online and there is no error message to remind the current user that the file has been deleted.

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