

# Classic DocAve Backup

Release Notes

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# Classic DocAve Backup May 2018

Release Date: May 20, 2018

## New Features and Improvements

- By selecting **Permanently delete the site collection from the recycle bin and continue** checkbox in the **Create Container** window, Granular Backup and Restore now supports deleting the conflicting site collection from the destination recycle bin when creating a new site collection in the destination.
- Classic DocAve Backup can protect Microsoft Teams data scanned in the following two containers:
  - Default Office 365 Group Mailbox Container
  - Default Office 365 Group Team Site Container
- Enhanced the permission requirements for backup by no longer automatically adding the account pool user to the site collection administrator group when using the account pool user for backup.

## Known Issues

- An app profile that contains a custom Azure application cannot be used to connect to your SharePoint Online environment, when you use the Create Container functionality to create site collections within the Classic DocAve Backup interface.
- Some properties of the **Message** data in the **Discussion Board** list cannot be backed up and this data cannot be restored.
- The attachments of discussions in the **Discussion Board** list and files uploaded to the body of discussions and messages cannot be backed up or restored.
- The Group Managers, Contributors, and Site Collection Access metadata cannot be backed up by Granular Backup and Restore.
- Granular Backup and Restore does not support restoring the SharePoint Online App or AppData backup data from one site collection to another site collection that is in a different tenant group.
- When configuring the physical device of the SFTP storage type and the SFTP server is freeSSHd, testing both the Password and the Private Key File (a .ppk file) at the same time will fail the test. SFTP only supports the private key file in .openssh format. The private key files in .ppk format generated by PuttyGen are not supported. As a workaround, if your private key file is in .ppk format, use PuttyGen to convert it to an .openssh file.
- If there are network disruptions during use there is a possibility that the "Job Has Started" or other operation indicators may not show in the notification pane. While the

notification may fail to appear the job may have successfully started and will be tracked in the Job Monitor. It is recommended you check the job monitor before trying to restart an operation or export a new report.

- If a user creates a plan or profile with a name that contains “workflow;open a”, an error message appears after saving the plan or profile. The words “workflow;open a” trigger the rule of Windows Firewall.
- Classic DocAve Backup only supports users with site collection administrator or above permissions to register SharePoint Online site collections.
- Granular Backup and Restore does not support restoring the Approval Status of the items in Discussion Boards.
- Due to a SharePoint Online client API limitation, the properties of **Number of items to display in list view web part for this view:** and **Field to display in mobile list simple view:** cannot be obtained for backup.
- When configuring a filter policy for the **Number** column with a percentage, the column value must be in a decimal format instead of a percentage in order for the filter policy to be configured correctly and properly run any jobs.
- Site language settings cannot be backed up or restored due to a limitation of SharePoint API. **SharePoint API. SharePoint.Client.Web** does not have the `AlternateUICultures` attribute. For example, if you configure the language settings in a source team site, use Content Manager to attach the source site to a destination site, and set **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the source language settings are not copied to the destination.
- Audit settings are not supported for restoring. The source site collection audit setting cannot be backed up and restored to a destination. Due to limitations of the Client API, **Microsoft.SharePoint.Client.Site**'s attribute of **Audit**, **TrimAuditLog**, and **Site.AuditLogTrimmingRetention** cannot be retrieved during a restore.

# Classic DocAve Backup March 2018

Release Date: March 18, 2018

## New Features and Improvements

- Classic DocAve Backup now can back up and restore data via a custom application you create in your Azure Active Directory. You can provide the information of the custom application by creating an app profile in AvePoint Online Services and selecting **Custom Azure App** as the app profile type.
- When using the Create Container feature to create site collections without leaving the Classic DocAve Backup interface, the app profile authentication method now is not only for multi-factor authentication. You can choose the app profile authentication method, as long as you want to use the app token in the app profile to connect Classic DocAve Backup to your SharePoint Online environment.

## Known Issues

- An app profile that contains a custom Azure application cannot be used to connect to your SharePoint Online environment, when you use the Create Container functionality to create site collections within the Classic DocAve Backup interface.
- Some properties of the **Message** data in the **Discussion Board** list cannot be backed up and this data cannot be restored.
- The attachments of discussions in the **Discussion Board** list and files uploaded to the body of discussions and messages cannot be backed up or restored.
- The Group Managers, Contributors, and Site Collection Access metadata cannot be backed up by Granular Backup and Restore.
- Granular Backup and Restore does not support restoring the SharePoint Online App or AppData backup data from one site collection to another site collection that is in a different tenant group.
- When configuring the physical device of the SFTP storage type and the SFTP server is freeSSHd, testing both the Password and the Private Key File (a .ppk file) at the same time will fail the test. SFTP only supports the private key file in .openssh format. The private key files in .ppk format generated by PuttyGen are not supported. As a workaround, if your private key file is in .ppk format, use PuttyGen to convert it to an .openssh file.
- If there are network disruptions during use there is a possibility that the "Job Has Started" or other operation indicators may not show in the notification pane. While the notification may fail to appear the job may have successfully started and will be tracked in the Job Monitor. It is recommended you check the job monitor before trying to restart an operation or export a new report.

- If a user creates a plan or profile with a name that contains “workflow;open a”, an error message appears after saving the plan or profile. The words “workflow;open a” trigger the rule of Windows Firewall.
- Classic DocAve Backup only supports users with site collection administrator or above permissions to register SharePoint Online site collections.
- Granular Backup and Restore does not support restoring the Approval Status of the items in Discussion Boards.
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