

Compliance Guardian Online 1

Release Notes

Service Pack 2, Cumulative Update 2

Issued January 2016

New Features and Improvements

- Made updates to Information Painter.
- Free trial extended from 15 days to 30 days.

Known Issues

- Compliance Guardian Online does not support scanning Access App in SharePoint Online.
- When using Opera or Google Chrome as a browser, users cannot open the HTML report exported using the Export All Requests to HTML function in Compliance Reports.

Workaround – Go to **Properties** in Google Chrome or Opera. The Properties window appears. Under the **Shortcut** tab, add a space after the Target URL, and then enter "**--allow-file-access-from-files**" after the space. Select **Apply** and close the window. From the browser, select **Run as administrator**. Drag the **index.html** to the browser. Or you can double click the **index.html** file and select **Open With** from the drop-down list. You should now be able to open the report.

- When using Safari browser or a Mac Operating System, users cannot open the HTML report exported using the Export All Requests to HTML function in Compliance Reports.

Workaround - Select **Show Develop** in **Preferences** of the Safari browser. Select **Disable Local File Restrictions** from the drop-down list.

- If the scanned web page title contains &, _ , Japanese or Chinese characters, the corresponding page title report in the exported datasheet cannot be displayed correctly.

Workaround – Open Microsoft Excel and select the **Data** tab. Select **From Text** on the ribbon, and then select the exported datasheet (the CSV file). The **Text Import Wizard** window appears. Select **65001: Unicode (UTF-8)** as the File origin and then select **Finish**.

- Trouble uploading images when using Internet Explorer 9. In the **Compliance Reports > Export All Requests to HTML > Export Report Settings interface**, upload the header or footer image. The image will not display in the interface but can be seen in the exported file. Upload the image again. The image will display correctly when uploaded the second time.
- Limitation when using a spider profile to scan websites. Select **Enable rendered crawl** when creating a spider profile. Select an authentication profile with certificate. When you scan a website using the spider profile, the rendered crawl functionality will not work. This happens because the third-party browser toolkit does not support the Certificate.

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