



# DocAve® 6 Software Platform

## Release Notes

**Service Pack 3, Cumulative Update 2**

**DocAve For Microsoft® SharePoint®**

**Released October 25, 2013**

# New Features and Improvements

## DocAve Platform

- Verified compatibility with Microsoft SharePoint Server/Foundation 2010 SP2.

## API Enhancements

- Added support to grant temporary permissions at the folder and item level via the Admin API.

## Report Center

- Added French language support for all Web parts.
- Enhanced social reporting for SharePoint Web parts:
  - Renamed "Most Prolific Contributors" to "Most Active Contributors"
  - Increased allowed reporting scope up to the farm level
  - Allowed users to customize scope
  - Added metrics

## Data Protection

- Resolved a discrepancy in license counts for customers of SQL Server Data Manager.

# Known Issues

## Installation

- If you are unable to connect to the Control Service after installing Windows update KB2756920, install the hotfix KB2637518 to resolve this issue. The download links can be found at the Microsoft® Support Knowledge Base.

## Report Center

- For Best Practice Reports at the farm level, the Rating count is not included (applies to SharePoint 2013).
- If users do not re-deploy the Web parts in SharePoint after upgrading their DocAve version to SP3 CU2, they may have issues collecting and saving the social data.
- Top Discussion and Top Blog Post Web Parts in SharePoint 2010 experience version site collections within a SharePoint 2013 farm will still collect data of discussion board “likes” and Web parts in the SharePoint 2013 experience version site collections, even though the “like” feature does not exist in SharePoint 2010. As a result, the number of “likes” is included in the total count of discussion and blog post activities, but not displayed in the reports.
- When you set the scope of a Social Activity Web Part as “Current site, including subsites,” and then a new subsite is created, the Social Collector does not recognize the newly created subsite. As a workaround, after creating a new subsite, navigate to the Social Properties selection of the Web part, click Change Selection to open the Item Display Configuration window, and then click OK to re-save the configuration. After the object selection has been updated, data for this Web part will be collected properly.

## Storage Optimization

### Connector

- Folders in DocAve Content libraries converted from SharePoint document libraries are not properly synchronizing changes made to the SharePoint folder (applies to SharePoint 2013).
- If a file is deleted after it is moved from one Connector library to another, and a full synchronization job runs, the file is not deleted in its Net Share storage location.
- Connector libraries cannot be created for SharePoint 2013 site collections that are using SharePoint 2010 experience version templates.
- If files or folders in a SharePoint Connector library are renamed while the Agent service is down, the changes will not sync back to the configured path.
- When upgrading SharePoint 2010 to SharePoint 2013, the Asset Library which is converted to the Connector library cannot currently be upgraded. The data in the Asset Library cannot be used after the upgrade.

- Information Rights Management is currently not supported for version files of connected data due to SharePoint limitations.

## Administration

### Content Manager

- The value of the **Completed** column in the survey list changes from the source **No** to the destination **Yes** after performing a Content Manger job from a SharePoint On-Premise site collection to a SharePoint Online site collection (applies to SharePoint 2010).
- After running a Content Manager job to copy SharePoint objects from the source document library in the SharePoint On-Premise farm to a manually inputted library in the SharePoint Online farm, the configured **Change to Managed Metadata** setting (Allow multiple term values) in the column mapping does not work. The values of the source columns are lost in the destination (applies to SharePoint 2013).
- After running a Content Manager job to copy the SharePoint objects from a Community site (including Discussion list) to a Team site (including Discussion list), the source discussion cannot be opened in the destination; the **Delete** action in the List Settings disappears in the destination; and the **Site Community** feature cannot be activated in the destination (applies to SharePoint 2013).
- When copying SharePoint objects from a site collection whose experience version is 2010 and that has activated the Document Set feature to a site collection whose experience version is 2013, the source document settings are not copied to the destination site collection whose experience version is 2013 (applies to SharePoint Online 2013 farms).

### Deployment Manager

- When content types in both the source and the destination have matching names but mismatched types, the content type will not be overwritten to the destination. A new content type will be added with a number appended to the original name (applies to SharePoint 2010).

### Replicator

- Content Query Web part contents do not always display correctly in the destination because the Content Query Web part's associated content does not exist in the data destination and is therefore not included in the replication job. As a solution, ensure that the Content Query Web part's associated content is included in the source scope or that it exists in the data destination (applies to SharePoint 2010).
- To avoid issues replicating related terms on the item level in SharePoint 2010 environments, make sure Managed Metadata Service is associated with the Web Application in both the source and destination.
- New file versions created by the Hold and eDiscovery feature of SharePoint 2013 cannot be replicated by Real-Time replication because the new file keeps the Modified Time of the previous version. The file will be replicated when a scheduled replication job runs.

- The maximum length of usernames of Site Collection Administrator, Site Owner, and Farm Administrator groups cannot exceed 1024 (applies to SharePoint 2013).

## Data Protection

### High Availability

- High Availability supports SharePoint 2010 only.
- High Availability sync or failover jobs may fail when multiple groups are selected from the dashboard.

### Platform Backup and Restore

- If multiple Search Service Applications exist in a SharePoint 2013 farm, and their index components are not stored in the same SharePoint server, index components cannot be backed up during a search service application backup.
- If performing an out-of-place restore of a backed-up TDE-encrypted database and the Master Key of the source is not created in the destination beforehand, DocAve fails the out of place restore job. As a workaround, on the destination SQL Server, use the following SQL statement to create the same master key as the source one:

```
"USE master;  
GO  
CREATE MASTER KEY ENCRYPTION BY PASSWORD = '<YourPasswordHere>';  
Go"
```

Then perform the out of place restore job to restore the TDE-encrypted database.

Out of place restore from TDE-encrypted database backups cannot be restored to destinations without a Master key. To create a Master Key in the destination SQL Server, use the following SQL statement:

```
"USE master;  
GO  
CREATE MASTER KEY ENCRYPTION BY PASSWORD = '<YourPasswordHere>';  
Go"
```

Modify the value of the element `<ForceUseCache>false</ForceUseCache>` to **true** before performing the backup job in order to successfully generate the index.

### Granular Backup and Restore

- When using domain mapping, the domain mapping will not take effect if the suffix of the domain name is added. For example, domainname.com (applies to SharePoint 2013).
- Restoring site collections where a subsite has broken permissions inheritance results in the restored subsite inheriting permissions and the site collection permission levels absorbs any

unique permission level created in the subsite prior to the backup job (applies to SharePoint 2013).

- The usernames of the Site Collection Administrators, Site Owners and Farm Administrators groups are stored in the specified fields in the corresponding databases. The maximum length of each specified field cannot exceed 1024 (applies to SharePoint 2013).

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