



DocAve[®] Governance Automation Online

Release Notes

Service Pack 5

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New Features and Improvements

- In the **Create Site Collection** service and the **Create Site** service, the Governance Automation Online App can now be automatically enabled and the Site Information Card app part can now be added into the homepage of the newly created site collection or site.
- Added support for copying a questionnaire.
- The Governance Automation Online App and the Site Information Card app part can now be deployed to SharePoint Online.
- The Governance Automation Online App app file can be downloaded from http://download2.avepoint.com/Governance_Automation_Online_App.app.
- In **Timer Service Configuration Management**, the recertification scan job was added.
- Exported reports are now in the same language as the language selected in **Configure Personal Settings**.
- For **Choice** type metadata, the options displayed in the **Default Value** field follow the format that is selected in the **Display choices using** field.
- The **Use SharePoint Online context to automatically populate the service request scope** option is now supported in all types of services. Enabling this option will retrieve and use SharePoint Online context in the service request scope.

Known Issues

- Due to a recent SharePoint Online update, our current method of retrieving a SharePoint Online site theme will now only return the default theme. Therefore, the look of the Governance Automation Online App and app part cannot have the same theme as that of the site where the app is added.
- Does not support configuring questionnaires when accessing Governance Automation Online via Internet Explorer 8.
- Governance Automation Online cannot retrieve the last access time of site collections. Instead, the site collection's last modified time will be the last access time.
Root Cause: This issue is caused by SharePoint Online API. SharePoint Online API does not have "GetSiteCollectionLastAccessDate". Due to a SharePoint Online API limitation, Governance Automation Online retrieves the site collection **Last Modified Time** as the **Last Accessed Time**.
- Site size does not update in database when using Governance Automation Online to create a site. When you create a site, edit the site title and create a library/document in the site. In **Timer Service Configuration Management**, enable the site information synchronization job and modify the interval. After the site information is synchronized, the site size is not updated in the database.
- If you create a custom library template in SharePoint Online with **Include content** selected and then create a Library/List service for this custom library in Governance Automation Online,

approving a **Create List/Library** request will create a library without content. This is due to a SharePoint Online API limitation.

- In the Create Site service, site collection URLs that contain **-public** in the Template store field will not be checked as valid. This is due to a SharePoint Online API limitation.
- The second stage approver is approved automatically when creating a two-stage approval process. In the first stage approval, set User1 and User2 as the approvers and the order is All at once (parallel). In the second stage approval, set an approver. Apply this approval process in a service and submit a request based on the service. In **All Tasks**, select the task for User1 and the task for User2, then click **Approve** on the ribbon to approve these two tasks. The task generated for the second stage approver is automatically approved.
- When viewing the Governance Automation Online expiration notification e-mail via Windows Mail, the e-mail content and the pictures are not displayed properly. When you use Internet Explorer 9 to access Office 365 Outlook, the pictures within the e-mail are not displayed properly.

Bug Fixes

- Governance Automation Online now supports importing the root site collection per tenant. Prior to the bug fix, the **AllProperties** of the root (default) site collection could not be modified. When setting the site maximum depth for the root (default) site collection during the import process, Governance Automation Online needed to add a property to **Web.APPproperties** and "Access Denied" was returned when Governance Automation Online tried to invoke the method of **Web.Update()** from SharePoint Online.

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