



DocAve[®]

Governance Automation

Service Pack 5

Release Notes

For Microsoft[®] SharePoint[®]

Released August 28, 2014

Governance Automation SP5 Update Details

Refer to the **Updating Governance Automation** section of the [DocAve Governance Automation User Guide for Administrators](#) for instructions on updating your Governance Automation instance.

The following table provides important update details specific to Governance Automation SP5.

Required Minimum Version for Direct Update	Governance Automation SP4 is required to directly update to Governance Automation SP5.
Supported SharePoint Versions	SharePoint 2013 Online or On-Premises SharePoint 2010 Online or On-Premises
Dependencies on Other AvePoint Products	For a compatibility matrix of the supported platform versions, refer to the AvePoint KB article Governance Automation, DocAve, SharePoint, and SnapManager for SharePoint Support Matrix .
New License Required?	No
IIS Reset Required?	No
Reboot Manager Server Required?	No
Reboot Agent Servers Required?	No
How to Verify a Successful Update	To verify your Governance Automation update, navigate to DocAve Control Panel > Update Manager > View History , select the Governance Automation-related object, and check whether the update installed successfully in each required Manager and Agent.

New Features and Enhancements

Governance Automation Service Pack 5 Highlights

- Added the Governance Automation App, which provides several app parts that can be added to SharePoint 2013 sites:
 - **My Requests** displays the user's saved requests and submitted requests.
 - **My Site Collections** displays the site collections that the user is responsible for managing.
 - **My Sites** displays the sites that the user is responsible for managing.
 - **My Tasks** displays the tasks that are assigned to the user.
 - **Public Site Collections** displays all site collections tagged for public sharing that are managed by Governance Automation.
 - **Site Directory** displays sites managed by Governance Automation within this site collection.
 - **Site Information Card** app part displays key information about the site such as ownership, classification, policy, and available service requests.
- Added the Site Policy Bar for SharePoint 2013.
- Configuring **Request Access Settings** allows Business Users to submit Grant Permission requests via the SharePoint Access Denied page.
- Added custom messaging in Questionnaires, which helps the requester find the proper service request form.

Enhancements to Service Requests

- In Create Site Collection service, host headers are now displayed within the selected farm. In **Site Collection Policy**, if there are host-named site collections in the selected farm, the host headers of these site collections are displayed in the **Host Header** column. Users can select the content database for each host header. When using the host header to create host-named site collections based on this site collection policy, the host-named site collections will be created in the selected content database.
- Governance Automation now supports German, Italian, and Hindi language interfaces.

Enhancements to Existing Reports and Services

- In the approval process, the assignee can now reassign tasks to another user.
- Custom Service now captures required service information as metadata and executes the desired actions through an executable file, PowerShell script file, or assembly file.

Enhancements to Managing the Platform

- Added the Content Database Policy to govern content databases, including the maximum size of a content database and the maximum number of site collections that can exist in the content database.
- A site collection quota threshold can now be enabled in a site collection policy. If enabled, Change Site Collection Quota can be selected as a lifecycle management action in Site Collection Lifecycle Management service. Users can submit a request to change site collection quota.
- Improved the Security Groups settings in Create Site Collection service and Create Site service. Security group settings can be configured and then be applied to different templates. User can prevent Business Users from requesting specific permission levels.
- Support **Use SharePoint context to automatically populate the service request scope**. All requests started from Governance Automation Web Part or App Part will retrieve the URL of Web part or app part to fill in request scope.
- When changing the quota of an existing site collection, user can allocate the content database that the site collection should be provisioned to or moved to.

Bug Fixes

- Support Governance Automation updates if Governance Automation is registered to multiple DocAve Managers (multiple separate installs of DocAve for managing different environments).
- Enhancements made to allow users to import and export site collections with multiple language packs or site collections with multiple site templates in different languages.
- When requesting to unlock a site collection, the URL validation is no longer limited to the URL in the Site Collection Report and the Public Site Collection Directory.

Known Issues

- When log into SharePoint after deploying Governance Automation App, an error page message will appear. This is because the Governance Automation App cannot retrieve the information of the current SharePoint user and cannot verify whether the user has the permission to access Governance Automation.

Workaround: Disable **Anonymous Authentication** in the Internet Information Services (IIS) Manager.

- User must reenter username and password when using Quick Launch of Governance Automation. This is true even if user logs into the site by using an account that has the permission to access both Governance Automation and the SharePoint site.

Workaround: In Internet Options, add both the Governance Automation website and the SharePoint site to **Trusted sites**.

- When using Google Chrome web browser to access a SharePoint site where Governance Automation Web Part is installed, the web part cannot be displayed. This is because no trusted certificate has been applied.

Workaround: In Google Chrome web browser, navigate to **Settings > Show advanced settings > HTTPS/SSL**. Click **Manage certificates**. In the Certificate window, click **Import**, to import the exported certificate. Make sure to place the certificate in the store **Trusted Root Certification Authorities**. When configuring Web part settings, make sure the Governance Automation URL is set in the format of `https://hostname:port`.

- The Questionnaire feature is not supported for use with Internet Explorer 8.
- Governance Automation installations will fail if the DocAve Timer Service is not running during the installation.
- If security trimming is turned on in the Content Move service, and the requester has permissions to access the source site but not the lists within the source site, then the source lists are copied to the destination node upon the completion of the request. To apply security checks down to the item level will cause performance issues.

Workaround: Select **Copy security** in the Content Move service. This way, the source user permissions will be copied to the destination and the requester will not have permissions to access the child node in the destination.

- Alternate Access Mapping (AAM) URLs are invalid in a site collection's Content Move service request due to the fact that SharePoint Online dedicated instances cannot retrieve the username and password of the AAM URL.

Workaround: Register the AAM URL of the site collection in DocAve before submitting the request.

- When requesting libraries/lists in bulk, if the template names are entered in Japanese in the CSV file and then imported, the imported CSV details in Governance Automation interface will not display the imported data. This is because the CSV file is encoded using ANSI.

Workaround: Open the CSV file with Notepad and save it with the Unicode encoding type.

- When accessing the Governance Automation Web part using Internet Explorer, users may encounter errors. To resolve this, navigate to **Internet Options > Security tab > Trusted Sites**, and add the URL for Governance Automation to the trusted sites without the port number (for example: <https://10.2.4.43>).

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