



# DocAve® Governance Automation Service Pack 6

# **Release Notes**

For Microsoft® SharePoint®

Released October 27, 2015

## **Governance Automation SP6 Update Details**

Refer to the **Updating Your Governance Automation Instance** section of the <u>DocAve Governance</u>

<u>Automation Administrator Guide</u> for instructions on updating your Governance Automation instance.

The following table provides important update details specific to Governance Automation SP6.

Required Minimum	Governance Automation SP5 CU2 is the minimum version required to
Version for Direct Update	directly update to Governance Automation SP6.
Supported SharePoint	SharePoint 2013 Online or On-Premises
Versions	SharePoint 2010 Online or On-Premises
Dependencies on Other	For a compatibility matrix of the supported platform versions, refer to the
AvePoint Products	AvePoint KB article Governance Automation, DocAve, and SnapManager
	for SharePoint Support Matrix.
New License Required?	No
IIS Reset Required?	No
Reboot Manager Server	No
Required?	140
Reboot Agent Servers	No
Required?	
How to Verify a Successful	To verify your Governance Automation update, choose one of the
Update	following methods:
Opuate	<ul> <li>If you updated Governance Automation via DocAve Update         Manager, navigate to DocAve Control Panel &gt; Update Manager &gt;         View History. Select the Governance Automation update, and         click View Details to check whether the update installed         successfully in the selected Governance Automation servers.</li> <li>If you updated Governance Automation via the AvePoint Update         Manager tool, navigate to AvePoint Update Manager &gt; View         History &gt; Patch. Click View History in the Action column of the         installed Governance Automation update; the Installation History         interface for the update appears. View the Status column to         check whether the update installed successfully in the         corresponding Governance Automation servers.</li> </ul>

#### **New Features**

#### **SharePoint Online Support**

- Support for archiving SharePoint Online site collections through Site Collection Lifecycle services.
- Support for archiving SharePoint Online site collections.
- Support for granting temporary permissions to SharePoint Online objects.
- Support for deploying the Governance Automation App and app parts in SharePoint Online.

#### Lifecycle Management

- When enabling extension of site collection lease in a site collection policy, IT Admins can choose
  to extend the site collection for a certain amount of days, weeks, months, or years, or they can
  set the maximum extension time.
- Added the Enable site deletion or archiving in bulk option in the Site Lifecycle Management service. If enabled, a requester can choose to delete or archive a single site, or delete or archive multiple sites in bulk.
- Added support for conditional recertification to enable a custom recertification process that is
  initiated by an executable file, PowerShell script file, or assembly that contains custom
  conditions and actions in Settings > Recertification Profile Management.

#### **End User Content Migration Service**

• A new service enabling end user migration has been added. Content Migration Service supports migrating SharePoint content between different SharePoint versions.

### **External Workflow Integration**

- Support for integrating Governance Automation approval process with K2 Workflow.
- Support for retrieving and operating tasks using Governance Automation Web API.
- Support for setting Activate Directory groups and SharePoint groups for escalation in an approval process.

## **Display Text and Regular Expression Validation**

Added Governance Automation Terminology Management to Settings. IT Admins can use this
function to customize the following terminologies in the Governance Automation system:
Primary Site Collection Contact, Secondary Site Collection Contact, Primary Site Contact, and
Secondary Site Contact.

 Added Site Title Validation to validate the site title according to the regular expression set in the text validation rule in the Create Site Service.

#### Reporting

Added Custom Filters on My Sites in Settings. IT Admins can configure a custom filter to filter
site collection or sites in the My Sites report by user roles and Person or Group metadata. If the
login user meets the selected user roles or meets the value of the selected Person or Group
metadata for specific site collections or sites, the user can view these site collections or sites
when accessing the My Sites report.

#### **Miscellaneous Upgrades**

- Support for enabling DocAve Deployment Manager plans added in In Create Site Collection service and Create Site service.
- A new upgrade tool is available to support updating Governance Automation Service Pack 5
   Cumulative Update 2 to Service Pack 6. The tool is in
   DocAve\_Governance\_Automation\_1.0\_SP6\_Upgrade\_Tool.zip within the
   DocAve\_Governance\_Automation\_SP6\_UpgradePackage.zip file.
- Metadata values can be used as dynamic roles, \$Site Collection Metadata ("Metadata Name") and \$Site Metadata ("Metadata Name"), in the Approval process. The metadata must be Lookup, Person, or Group metadata that exists in a site collection or site. The users or groups that have the metadata value will be retrieved as approvers.

## **Bug Fixes**

In Governance Automation Settings > Metadata Management, create a Lookup metadata that retrieves data from a SharePoint Online User Profile Service. When getting user profile from system role/Person or Group metadata, the \$Requester and \$ManagerOfRequester roles are not supported. Due to user mapping requirements when using AD or ADFS with SharePoint Online, the \$Requester and \$ManagerOfRequester roles are not supported when creating a Lookup metadata that retrieves data from a SharePoint Online User Profile Service.

**Workaround**: AvePoint recommends that an on-premises User Profile Service is used for hybrid deployments.

• User must reenter username and password when using Quick Launch of Governance Automation. This is true even if user logs into the site by using an account that has the permission to access both Governance Automation and the SharePoint site.

**Workaround**: In Internet Options, add both the Governance Automation website and the SharePoint site to **Trusted sites**.

#### **Known Issues**

• Added a mapping in the Content Migration service. Select a Web application as the source scope, and select a SharePoint Online admin center as the destination scope. Start a request for this service. In the Mappings section, add several site collections with custom managed paths. Submit the request to migrate these site collections to SharePoint Online. After the request is approved, an error task is generated with the error message: "Failed to create the destination site collection." When creating a site collection in SharePoint Online, the managed path cannot be customized. If an admin center is selected as the destination scope, Governance Automation cannot handle the source custom managed paths during the migration.

**Workaround:** When configuring the mapping in the Content Migration service, select the destination node down to a managed path. The source custom managed paths will be mapped to the selected managed path.

• Use Google Chrome web browser to access Governance Automation by the ADFS authentication method. Enter the username and password, then click Login. The interface will return to the login interface. The browser has certificate error, which causes the POST request to not be sent.

**Workaround:** If the certificate is trusted in the customers' environment, there will be no certificate error. Therefore, this issue will not occur.

• When using Google Chrome web browser to access a SharePoint site where Governance Automation Web Part is installed, the web part cannot be displayed. This is because no trusted certificate has been applied.

Workaround: In Google Chrome web browser, navigate to Settings > Show advanced settings > HTTPS/SSL. Click Manage certificates. In the Certificate window, click Import, to import the exported certificate. Make sure to place the certificate in the store Trusted Root Certification Authorities. When configuring Web part settings, make sure the Governance Automation URL is set in the format of https://hostname:port.

- The Questionnaire feature is not supported for use with Internet Explorer 8.
- If security trimming is turned on in the Content Move service, and the requester has permissions
  to access the source site but not the lists within the source site, then the source lists are copied
  to the destination node upon the completion of the request. To apply security checks down to
  the item level will cause performance issues.

**Workaround**: Select **Copy security** in the Content Move service. This way, the source user permissions will be copied to the destination and the requester will not have permissions to access the child node in the destination.

Alternate Access Mapping (AAM) URLs are invalid in a site collection's Content Move service
request due to the fact that SharePoint Online dedicated instances cannot retrieve the
username and password of the AAM URL.

**Workaround**: Register the AAM URL of the site collection in DocAve before submitting the request.

• When requesting libraries/lists in bulk, if the template names are entered in Japanese in the CSV file and then imported, the imported CSV details in Governance Automation interface will not display the imported data. This is because the CSV file is encoded using ANSI.

Workaround: Open the CSV file with Notepad and save it with the Unicode encoding type.

When accessing the Governance Automation Web part using Internet Explorer, users may
encounter errors. To resolve this, navigate to Internet Options > Security tab > Trusted Sites,
and add the URL for Governance Automation to the trusted sites without the port number (for
example: <a href="https://10.2.4.43">https://10.2.4.43</a>).

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AvePoint, Inc.
Harborside Financial Center, Plaza 10
3 Second Street, 9th Floor
Jersey City, New Jersey 07311
USA