



DocAve[®] for Salesforce 3.1.1

Release Notes

For Microsoft[®] SharePoint[®] 2013 and SharePoint 2010

Released December 2014

Bug Fixes

- Updated logic for restoring documents in Content Replicator and Data Protection after the Salesforce SOAP 32.0 API update.

Known Issues

- If the date format set by the system user is different from the one set by the user currently logged into the environment, after a scheduled job is finished, the user cannot download the job report or view details on the job report.

Workaround: Open the Task Scheduler, double-click the task used to run the scheduled job, click **Change User or Group** under the General tab. The **Select User or Group** window appears. Enter the name of the user currently logged into the environment in the **Enter the object name to select** text box and click **OK**.

- **Backup:** Documents cannot be restored "Out of Place" to other Salesforce libraries due to API limitations.
- If DocAve for Salesforce 3.0 or a prior version is installed on a Windows 2007, Windows 2008 SP2, or Windows 2008 R2 Operating System server, installing DocAve for Salesforce 3.1 on this server may result in incorrect icons appearing in DocAve for Salesforce 3.1.

Workaround: Remove all of the system caches on each server that has DocAve for Salesforce 3.1 installed. To do so, complete the following steps:

1. Navigate to **Start > All Programs > Accessories**.
2. Right-click **Command Prompt**, and then select **Run as administrator** from the drop-down menu. A pop-up window appears.
3. Enter the following script in the Command Prompt:

```
attrib -s -r -h "C:\Users\username\AppData\Local\IconCache.db"
```

```
del /f "C:\Users\username\AppData\Local\IconCache.db"
```

4. Press **Enter** on the keyboard to execute the entered script.
 5. Reboot the machine.
- The above issue also occurs with Windows 2012 Operating System.

Workaround: To resolve this issue, perform the same steps as described in the previous bullet, replacing the script in step 3 with the following:

```
attrib -s -r -h
```

```
"C:\Users\username\AppData\Local\Microsoft\Windows\Explorer\IconCache*.db"
```

```
del /f "C:\Users\username\AppData\Local\Microsoft\Windows\Explorer\IconCache*.db"
```

- **Backup:** When restoring currency fields to an "Out Of Place" Salesforce instance, DocAve for Salesforce does not convert the currency unit if the destination has a different type of currency.
- **Backup:** When **Overwrite** restoring **Field Permissions** or **Object Permissions**, the Restore job may finish with exception and some records may fail to be restored to the destination.
- **Backup:** If a new field is created for Salesforce Objects that are already included in backup plans, Incremental backup jobs will cause Restore jobs to fail. It is recommended you run a Full backup job after a field is created.
- **Backup:** When a SQL database on another server is being used to store backup data, the backup data cannot be loaded when performing a restore job. This occurs when Windows Authentication is used for database authentication.

Workaround: Add and grant **Domain\Hostname\$** (the domain and the hostname of the server where DocAve for Salesforce resides) the **db_owner** role in SQL Server.

- **Content Replicator:** The mappings in the Advanced Settings for Content Replicator are case sensitive.
- **Data Replicator:** The User Mapping Profile settings for Data Replicator are case sensitive.
- If the disk specified to store backup data runs out of space during a backup job, the job will be incorrectly reported as finished.
- DocAve for Salesforce 3.1 cannot be installed on a server where SharePoint On-Premises 2010 resides if you want to use SharePoint Online site collections in DocAve for Salesforce 3.1.

Workaround: Install DocAve for Salesforce 3.1 on a server where SharePoint On-Premises 2013 resides, or a server with no SharePoint On-Premises installed.

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